

MY25 Silverado HD

Australia and New Zealand

Owner's Manual Supplement
Roadside Assistance
Service and Warranty



Vehicle identification certificate

Owner's name

Owner's address

Town State Postcode

Vehicle Identification Number (17 character ISOVIN)

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Model name

Registration number Odometer reading

Engine number

Authorised service outlet
stamp and signature

General Motors Australia and New Zealand Pty Ltd, ABN 84 006 893 232,
General Motors New Zealand Limited, NZBN 9429040971896
(both trading as GM Speciality Vehicles or GMSV)

Change of name, address or ownership

If you have moved house, changed your details or purchased a pre-owned GMSV we'd like to hear from you! GMSV uses your details to keep your vehicle's factory provided Roadside Assistance and Warranty details up to date. It also helps us notify you of any outstanding rework action on your vehicle.

To update your details, please contact GMSV via email **gmsvcare@gm.com** or via phone on the following toll-free numbers:

Australia: **1800 00 GMSV (4678)**

New Zealand: **0800 GMSV00 (467800)**

GMSV is collecting the new owner's personal information in order to process the request for transfer for the specified vehicle. We may disclose your personal information to our related companies and third parties who provide us with (or help us provide) products and services, including to overseas locations such as the USA, and other countries in Europe, Oceania and Asia. GMSV's privacy policy is available at <https://www.gmspecialtyvehicles.com/privacypolicy>

Printed in Australia

Part No. 95712640

Jan. 2025 (MY25 Silverado HD. Print 1)

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This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. There are no margins, text, or other markings on the paper.

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Introduction



Congratulations on the purchase of your new Chevrolet Silverado

Your Chevrolet Silverado is a century of truck building know-how with over 11 million kilometres of testing, it is a truck that offers you more power and technology so you can get the job done; one that's built on the legacy of some of the most capable full-size pickups on the road.

Thank you for choosing GM Specialty Vehicles (GMSV). From this moment on, you are now part of a very special club and our valued customer. GMSV is dedicated to ensuring a safe and enjoyable journey for all owners who have the convenience of a nationwide network of dealerships, all of which subscribe to globally recognised GM standards of excellence.

This supplement applies to the current Australian and New Zealand delivered Chevrolet Silverado HD vehicles. Due to different models and options, you may find reference to some equipment not fitted to your own vehicle.

Please note that all information, illustrations and specifications in this Owner's Manual are based on the latest production information available at the time of printing. GMSV reserves the right to make changes at any time without notice and without incurring any obligation.

Introduction

This Owner's Manual Supplement is an addition to the Chevrolet Silverado 2500HD/3500HD Owner's Manual and the 6.6L Duramax Diesel Engine Supplement also supplied with your vehicle.

It should be read in conjunction with the other manuals to provide you with all the necessary information to enable you to drive your vehicle safely and efficiently.

Make sure your passengers are aware of the possible risk of accident and injury which may result from improper use of the vehicle.

Using this Manual

- Where information in this Owner's Manual Supplement and the Chevrolet Owner's Manuals differ, this Supplement should be preferred.

Certain descriptions, including those for display and menu functions, may not apply to your vehicle due to model variant.

- The table of contents at the beginning of this manual and within each chapter shows where the information is located.
- The index will enable you to search for specific information.
- Directional data, e.g. left or right, or front or back, always relate to the direction of travel.

Symbols and References

Page references indicated with ⇨ indicates 'see page' in this Supplement.

References indicated with ⇨ *OM* indicates 'see section' in the Chevrolet Silverado 2500HD/3500HD Owner's Manual.

References indicated with ⇨ *DM* indicates 'see section' in the 6.6L Duramax Diesel Engine Supplement.

Danger, Warnings and Cautions

Danger

Text marked  **Danger** provides information on risk of fatal injury. Disregarding this information may endanger life.

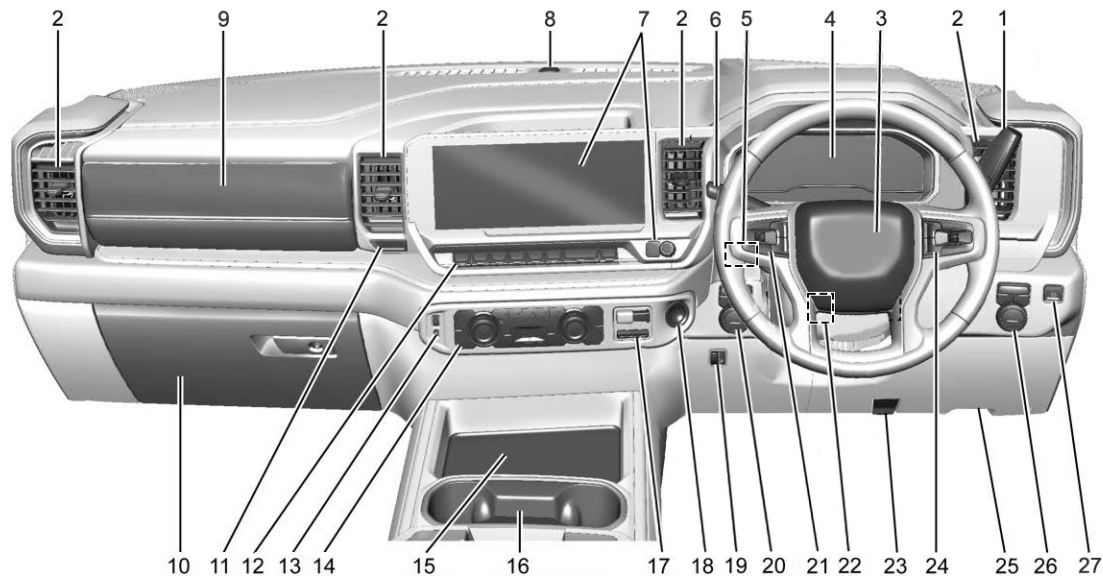
Warning

Text marked  **Warning** provides information on risk of accident or injury. Disregarding this information may lead to injury.

Caution

Text marked **Caution** provides information on possible damage to the vehicle. Disregarding this information may lead to vehicle damage.

Instrument Panel Overview



1. Shift Lever. *See Automatic Transmission* ⇨ *OM Driving and Operating*.
Range Selection Mode. *See Manual Mode* ⇨ *OM Driving and Operating*.
2. Air Vents ⇨ *OM Climate Controls*.
3. Horn ⇨ *OM Instruments and Controls*.
4. Instrument Cluster ⇨ 25.
5. Head-Up Display (HUD) Controls (Out of View) ⇨ *OM Instruments and Controls*.
6. Turn Signal Lever. *See Turn and Lane-Change Signals* ⇨ *OM Lighting*.
Windshield Wiper/Washer ⇨ *OM Instruments and Controls*.
Headlamp High/Low Beam ⇨ *OM Lighting*.
Intellibeam System ⇨ *OM Lighting*.
7. Infotainment System ⇨ 29.
8. Light Sensor. *See Automatic Headlamp System* ⇨ *OM Lighting*.
9. Upper Glove Box. *See Storage Compartments* ⇨ *OM Storage*.
10. Lower Glove Box. *See Storage Compartments* ⇨ *OM Storage*.
11. Upper Glove Box Release Button. *See Storage Compartments* ⇨ *OM Storage*.
12. Exhaust Brake  ⇨ *DM Driving and Operating*.
Lane Departure Warning  (LDW) ⇨ *OM Driving and Operating*.
Park Assist P . *See Assistance Systems for Parking or Backing* ⇨ *OM Driving and Operating*.
Power Release Tailgate . *See Tailgate* ⇨ *OM Keys, Doors and Windows*.
Hazard Warning Flashers  ⇨ *OM Lighting*.
Traction Control/Electronic Stability Control Off  ⇨ *OM Driving and Operating*.
Hill Descent Control  ⇨ *OM Driving and Operating*.
13. USB Ports. *See Audio Players* ⇨ *OM*.
14. Dual Automatic Climate Control System ⇨ *OM Climate Controls*.
Heated and Ventilated Front Seats ⇨ *OM Seats and Restraints*.
15. Front Centre Console Storage.
16. Cupholders.
17. Trailer Brake Control Panel. *See "Integrated Trailer Brake Control System" under Towing Equipment* ⇨ *OM Driving and Operating*.
18. ENGINE START/STOP Button. *See Starting and Operating* ⇨ *OM Driving and Operating*.
19. Headlight Levelling Switch. *See Headlamp Levelling* ⇨ 26.
20. Automatic Transfer Case Control. *See Four Wheel Drive* ⇨ *OM Driving and Operating*.
Driver Mode Control ⇨ *OM Driving and Operating*.
Tow/Haul Mode. *See Driver Mode Control* ⇨ *OM Driving and Operating*.
21. Cruise Control ⇨ *OM Driving and Operating*.
Forward Collision Alert (FCA) System ⇨ *OM Driving and Operating*.
Heated Steering Wheel ⇨ *OM Instruments and Controls*.
22. Steering Wheel Adjustment (Out of View) ⇨ *OM Instruments and Controls*.
23. Bonnet Release. *See Hood* ⇨ *OM Vehicle Care*.

24. Steering Wheel Controls ⇨ *OM Instruments and Controls.*
Driver Information Centre (DIC)
Controls ⇨ *OM Instruments and Controls.*
25. Data Link Connector (DLC) (Out of View). *See Malfunction Indicator Lamp (Check Engine Light)* ⇨ *OM Instruments and Controls.*
26. Fog Lamps ⇨ *OM Lighting.*
Instrument Panel Illumination Control
⇨ *OM Lighting.*
Exterior Cargo Lamps ⇨ *OM Lighting.*
Exterior Lamp Controls ⇨ *OM Lighting.*
Task Lighting (Disabled). *See Task Lighting* ⇨ 28
27. Electric Park Brake ⇨ *OM Driving and Operating.*

Keys, Doors and Windows

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Keys and Locks

Remote Key Transmitter Battery

Warning



**WARNING – THIS
PRODUCT CONTAINS
A BUTTON BATTERY**

Batteries, whether new or used, are hazardous and must be kept out of reach of children.

If swallowed or placed inside any part of the body, a lithium button battery can cause severe or fatal injuries within 2 hours or less.

If you think a battery may have been swallowed or placed inside any part of the body seek immediate medical attention, or contact Poisons Information centre:

- Australia: 13 11 26
- New Zealand: 0800 764 766

The remote key transmitter supplied with this vehicle contains small parts including a lithium button battery.

Always replace the battery away from children and ensure it is disposed of correctly.

See Battery Replacement in “Remote Keyless Entry (RKE) System Operation (Keyless Access)”
⇨ *OM Keys, Doors, and Windows.*

Seats, Restraints

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Seat Belts

How to Wear Seat Belts Properly

Warning

Seat belts are designed to bear upon the bony structure of the body, and should be worn low across the front of the pelvis or the pelvis, chest and shoulders, as applicable; wearing the lap section of the belt across the abdominal area must be avoided.

Seat belts should be adjusted as firmly as possible, consistent with comfort, to provide the protection for which they have been designed. A slack belt will greatly reduce the protection afforded to the wearer.

(Continued)

Warning (Continued)

Care should be taken to avoid contamination of the webbing with polishes, oils and chemicals, and particularly battery acid.

Belts should not be worn with straps twisted.

Each belt assembly must only be used by one occupant; it is dangerous to put a belt around a child being carried on the occupant's lap.

No modifications or additions should be made by the user which will either prevent the seat belt adjusting devices from operating to remove slack, or prevent the seat belt assembly from being adjusted to remove slack.

Fasten the seat belt before each trip.

The seat belts are locked during heavy vehicle acceleration or deceleration, holding the occupants in the seat. Thereby the risk of injury is considerably reduced.

Periodically check all parts of the seat belt system for damage, soiling and correct functionality. Ensure they draw out smoothly and retract correctly when not in use. Have damaged components replaced immediately.

Note:

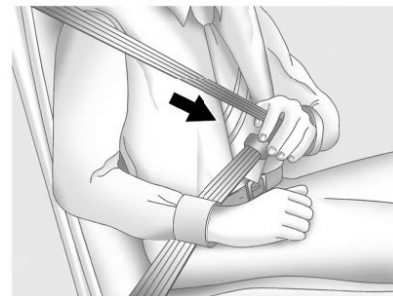
Ensure the seat belts are not damaged by sharp-edged objects or trapped in a door, etc. Prevent dirt from getting into the belt retractors.

Seat Belt Reminder

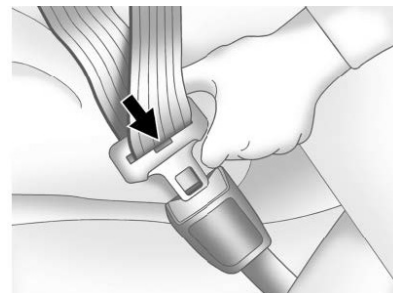
Each seat is equipped with a seat belt reminder, indicated for front seats by  and  in the instrument cluster. See "Warning Lights, Gauges and Indicators" ⇨ *OM Instruments and Controls*.

Fitting

The belt should not be twisted. It should lie flat and fit firmly across your hips.



1. Pull the metal tongue across your body.



2. Clip it into the buckle.
3. When the metal tongue is locked into place you will hear a click.
4. Give a gentle pull on the buckle to ensure full engagement.
5. Settle the belt at the hip.
6. Run your hand under the sash from hip to shoulder.

The belt should fit comfortably. Any extra belt length retracts automatically.

Note:

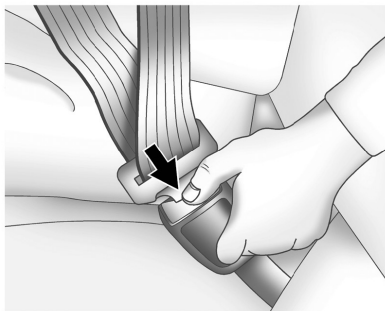
For your safety, wear the lap section of the seat belt as low as possible on your hips, not on your waist or abdomen.

The Emergency-locking Retractor belt (ELR) allows you to move while the vehicle is travelling normally, but locks immediately on fast braking, impact with a solid object or any quick movement by the wearer.

In addition, rear seat belts may also feature an Automatic Locking Retractor (ALR).

If the shoulder portion of a rear seat belt is pulled out all the way, the locking feature may be engaged.

If this happens, let the belt go back all the way and start again. See *Child Restraint Installation* ⇨ 20.

Removing

1. Press the release button on the buckle.
2. Allow the belt to retract.
3. Check that it fully retracts without twisting or turning.

Seat Belt Use During Pregnancy

Seat belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear a seat belt.

A pregnant woman should wear a three point belt with the lap portion of the belt worn as low as possible below the rounding of their stomach, throughout the pregnancy.

Belt Force Limiters

During a collision, stress on the body is reduced by the gradual release of the belt.

Seat Belt Pretensioners

In the event of a head-on, rear-end or side-on collision of a certain severity, the front outer seat belts are tightened by one pretensioner per seat.

Deployment of the belt pretensioners is indicated by continuous illumination of instrument cluster indicator . See “Warning Lights, Gauges and Indicators” ⇨ *OM Instruments and Controls*.

Seat belt pretensioners can only be triggered once and then must be replaced.

Note:

- Do not affix or install accessories or other objects that may interfere with the operation of the belt pretensioners.
- Do not make any modifications to belt pretensioner components.

Seat Belt Extender

The Chevrolet Silverado 2500HD/3500HD Owner's Manual states that seat belt extenders are available from your dealer.

While auto accessory outlets may stock and supply extenders, they are not available from GMSV or dealers in Australia and New Zealand.

Seat Belt Care

Warning

Care should be taken to avoid contamination of the webbing with polishes, oils and chemicals, and particularly battery acid. Cleaning may safely be carried out using mild soap and water. The belt should be replaced if webbing becomes frayed, contaminated or damaged.

Replacing Seat Belts after a Crash

Warning

It is essential to replace the entire assembly after it has been worn in a severe impact even if damage to the assembly is not obvious.

Airbag System

When triggered, airbags inflate within milliseconds. They also deflate so quickly that it is often unnoticeable during the collision.

Warning

NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.



⚠ Warning

Airbags are part of the Supplemental Restraint System (SRS) as they assist, but do not replace seat belts.

Airbags do not deploy in every accident. Various factors dictate whether they deploy including speed, angle of collision and object hit. Airbags are not designed to inflate if the vehicle is hit from the rear or is involved in a rollover. Seat belts must be worn by all passengers whenever the vehicle is moving.

Airbags inflate with great force.

If you are too close to an inflating airbag it may cause injury.

Seat belts help keep you in position for airbag inflation in the event of a collision.

⚠ Warning

Do not make any modifications to the airbag system.

The driver should sit back as far as possible while still maintaining control of the vehicle. Sitting too close to the airbag can cause death or serious injury when it inflates.

Always wear a seat belt.

Front Airbag System

The front airbag system consists of one airbag in the steering wheel and one in the instrument panel on the passenger's side.

These are identified by the word **AIRBAG**.

⚠ Warning

The horn pad must not be covered with adhesive or any other material.

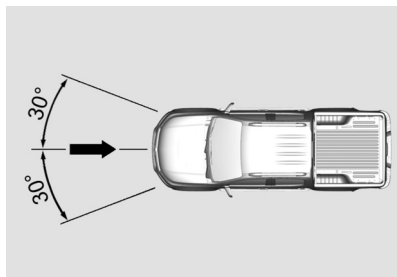
The driver should adjust the seat as far rearward as possible while still maintaining control of the vehicle.

⚠ Warning

Do not place any objects on or over the instrument panel or between an airbag and yourself.

Do not hang anything from the sun visor or mirror.

Passengers must not rest their feet on the instrument panel.



Front airbags will inflate in certain severe frontal or near frontal impacts. Front airbags are not designed to inflate if the vehicle is struck from the side, rear or in rollovers. Always wear a seat belt.

Side Airbag System



Side Impact Airbags (SIAB) are stored in the outer side of the front seats and can be identified by the word **AIRBAG**.

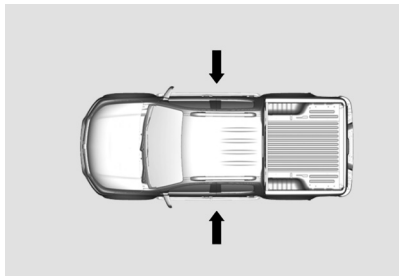
SIAB deploy in most, but not all, severe side impacts. The risk of injury to the upper body and pelvis in the event of a side impact is considerably reduced.

Note:

Because there is limited time available to detect some side impacts, it is not possible to deploy the SIAB in all serious accidents.

A SIAB will deploy in certain severe side impacts. SIAB are not designed to inflate if the vehicle is struck from the front, rear, or in rollovers.

Always wear a seat belt.



The side airbags deploy in most, but not all severe side impacts.

Warning

Do not fit any seat covers (except genuine GMSV accessory covers) as they may impair the deployment of the side airbags.

Do not position your body or any object (including pillows) between front seats and doors.

Do not lean on, or sleep against, the door. Always sit centrally in the seat.

Always wear a seat belt.

Curtain Airbag System



Curtain airbags are stored in the roof on each side of the vehicle.

They can be identified by the word AIRBAG on the roof pillars.

The curtain airbags deploy in most, but not all severe side impacts. The risk of injury to the head in the event of a side impact is considerably reduced.

 Warning

Do not position your body or any object (including pillows) in the area in which the airbag inflates.

There must be no objects in the area in which the airbag inflates. Refer to the illustration.

Use the hooks above the doors only to hang up light articles of clothing.

Do not place any objects in the pockets of the hanging items.

Do not hold onto the assist grips (above the doors) while seated in the vehicle.

Do not lean on, or sleep against the front or rear doors. Always sit centrally in the seat.

Always wear a seat belt.

What Will You See after an Airbag Inflates?

Airbags inflate and deflate within milliseconds.

Fifteen seconds after any airbag or seat belt pretensioner has been activated (the vehicle has stopped and provided there is battery power), the following will occur:

- The engine will switch off.
- The fuel pump will switch off.
- The hazard lamps will switch on.
- The interior lamp will switch on.
- The doors will unlock.

Switch the ignition off and then on if restarting the engine is required.

Airbag System Check

The  in the instrument cluster illuminates for a few seconds when the ignition is turned on. This indicates the Supplemental Restraint System (SRS) is operational.

Contact a GMSV Dealer immediately:

- If  does not illuminate when the ignition is turned on.
- If  illuminates when driving.
- If the warning 'Airbag Fault' is displayed on the Driver Information Centre (DIC).

In these instances the SRS may not function correctly in the event of an accident.

Replacing Airbag System Parts after a Crash

Note:

After an accident where the SRS has deployed, the systems, associated parts and hardware must be checked and replaced as required.

Seats, associated parts and hardware must also be checked and replaced as required.

The SRS should also be inspected after an accident if:

- The instrument panel area or steering wheel is scratched, cracked or damaged.
- The front seats and upholstery are damaged.
- The headliner or trim panels are damaged.

It is recommended that this work be carried out by a GMSV Dealer or approved repairer.

Child Restraints

Child Restraint Systems

⚠ Warning

NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.



⚠ Warning

This manual provides you with general information concerning child restraints only.

The driver is required by law to ensure that passengers and pets are suitably restrained. In most States and Territories of Australia, and in New Zealand, specific laws may exist which require children to be seated in approved child restraints and/or in certain locations within the vehicle.

GMSV strongly recommends that you refer to your specific State or Territory regulations to determine which child restraint and seat location is suitable for your child.

⚠ Warning

Always ensure that the seat belt fits firmly around the child restraint, as applicable to the type of restraint used.

If a child cannot see out of the window, do not raise him/her by means of an ordinary cushion. It will not stay in place in a collision and the child can slip out of the straps and become entangled.

Always follow the child restraint manufacturer's fitting instructions when installing a child restraint into the vehicle.

Note:

Refer to the relevant legislation, an approved child restraint fitting station or capsule manufacturer's information for the recommended type of child restraint to use.

Where to Put the Restraint**⚠ Warning**

It is safest for children to be seated in the rear seat.

Only child restraints that have clips to attach to the vehicle's anchorage fitting (as shown in the following illustrations) are to be used. Earlier types of child restraints may not attach securely to this type of anchor.

Use only Standards Australia and New Zealand approved child restraints and harnesses. Only purchase a child restraint which carries the appropriate Standards Australia sticker of approval.

Australian States and Territories and New Zealand have laws restricting the seating of children in the front passenger seat.

(Continued)

Warning (Continued)

In most jurisdictions, children under 4 years should not be seated in the front passenger seat. Check your local road safety regulations before seating a child in the front seat.

Where legally allowable, you may install a forward-facing child restraint in the front seat, but always move the passenger seat as far back as it will go.

Child restraint anchorages are designed to withstand only those loads imposed by correctly fitted child restraints.

Under no circumstances are they to be used for adult seat belts, harnesses, or for attaching other items or equipment to the vehicle.

Child Restraint Installation

The vehicle has been designed to accommodate child restraints on the rear seat.

When using a child restraint, read the installation instructions supplied with the child restraint and follow the directions for fitment carefully.

The child restraint system should be secured in conjunction with the vehicle's seat belt.

Secure the child in the restraint in accordance with the manufacturer's instructions.

Further information is also provided in the Chevrolet Silverado 2500HD/3500HD Owner's Manual.

Note:

If unsure about installing a child restraint, contact a GMSV Dealer or an approved restraint fitting station.

Older Children

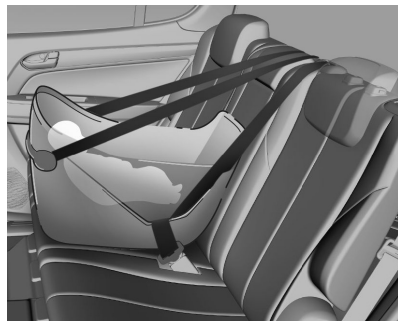


A child should use a normal three point seat belt only when:

- They can sit against the back of the rear seat with knees bent comfortably at the edge of the seat.
- The lap belt rests low and snug across the hips, not across the stomach.
- The sash belt is centred on the shoulder and chest.
- They are able to stay seated like this for the entire trip.

Infants and Young Children

Infants



Rearward facing infant capsules are designed so that in the event of a collision, impact forces will be evenly spread over the baby's back, with minimal jarring to the vulnerable head and neck area.

Young Children



Forward facing child seats are for use when the child is able to sit and easily hold their head upright.

Booster Seats



Booster seats are for when children outgrow a typical forward facing child seat, but are still too small for three point seat belts.

Automatic Locking Retractor (ALR) Seat Belts

ALR seat belts may be provided at the rear seating positions. Use these in conjunction with a top tether strap when a non-ISOFIX child seat is being used.

Extend the seat belt fully and then fit the belt around the applicable locations on the child restraint and fasten the buckle. Refer to the installation instructions supplied with the child restraint.

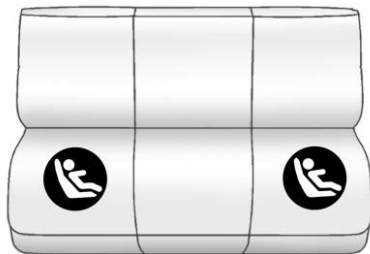
Allow the belt to retract. While the belt is retracting, a clicking noise can be heard which indicates the ALR mechanism is functioning. The seat belt is then locked and cannot be extended until fully retracted, enabling the belt to be fitted securely to the child restraint.

To release the locking mechanism, undo the buckle and allow the seat belt to fully retract. It will then function as a normal Emergency Locking Retractor (ELR) seat belt.

ISOFIX Child Restraint Systems

Note:

All references to the LATCH system in the Chevrolet Silverado 2500HD/3500HD Owner's Manual relate to the ISOFIX system in Australian Standards.



ISOFIX mounting locations are marked by a  on the rear seat back.

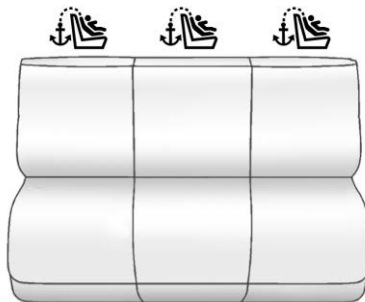
Open the cover and fasten the vehicle-approved ISOFIX child restraint to the ISOFIX mounting brackets.

Note:

Ensure the seat belt buckles are placed out of the way of the child seat.

In addition to the ISOFIX mounting brackets, fasten the top-tether strap to the top-tether anchor points.

Top Tether Anchor Fittings



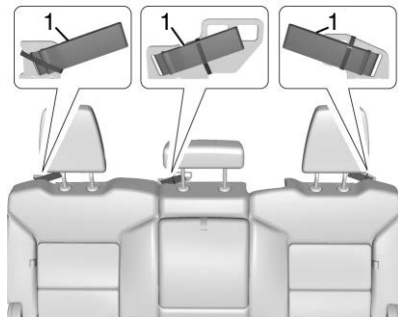
Top tether anchors are located on the top of the rear seat backs.

Do not attach anything other than a child restraint system to the vehicle's top tether anchors.

Loops are provided to assist routing the top tether anchor strap. Ensure the top tether is correctly routed.

Install the top tethers as follows.

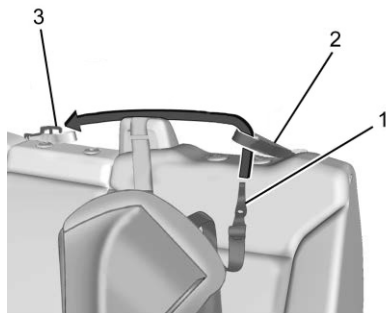
1. Install the child restraint by following the restraint manufacturer's instructions.



2. For first time use, remove and discard the rubber band from the top tether loop (1).

3. Connect the top tether as follows:

- For the left position:

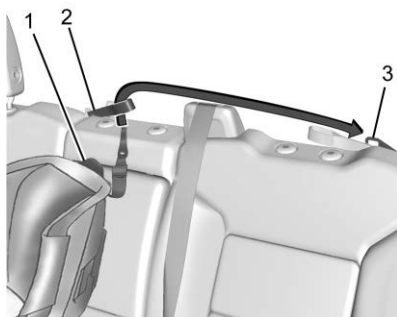


HINT:

Removal of the centre and left rear head restraints may make installation easier.

- a. Route the top tether (1) through the left loop (2).
- b. Attach the tether to the left side of the centre metal top tether anchor (3).

- For the centre position:

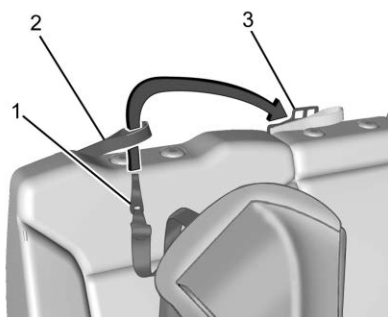


HINT:

Removal of the centre and left rear head restraints may make installation easier.

- a. Route the top tether (1) through the centre loop (2).
- b. Attach the tether to the left metal top tether anchor (3).

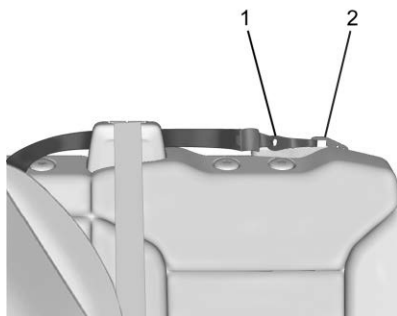
- For the right position:



HINT:

Removal of the centre and right rear head restraints may make installation easier.

- a. Route the top tether (1) through the right loop (2).
- b. Attach the tether to the right side of the centre metal top tether anchor (3).

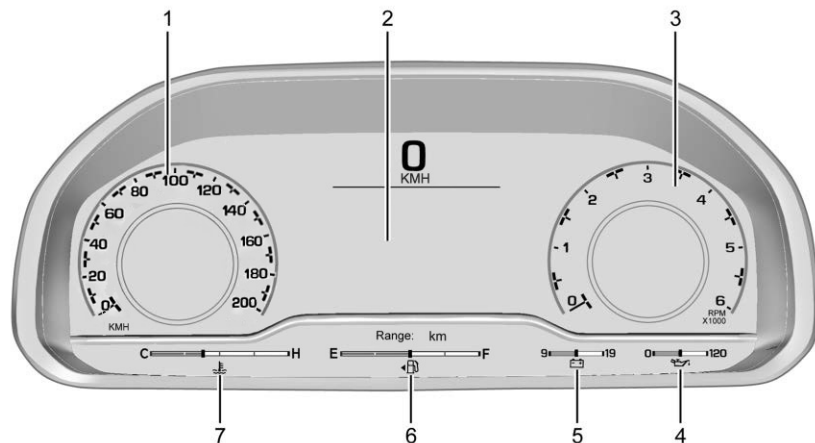


4. Make sure the child restraint top tether hook (1) is completely closed and secured to the metal top tether anchor (2).
5. Tighten the top tether as-per the child restraint manufacturer's instructions.
6. When the top tether is properly tightened, the loop may bend. This is normal and will not damage the vehicle.
7. If child restraints are installed in both outboard positions, both top tethers can be attached to the centre metal anchor.
8. Top tethers can be attached for child restraints in all three rear seating positions at the same time, following the routing instructions above.

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Instrument Cluster



1. Speedometer
2. Driver Information Centre (DIC)
3. Tachometer
4. Engine Oil Pressure Gauge
5. Voltmeter Gauge

6. Fuel Gauge
7. Engine Coolant Temperature Gauge

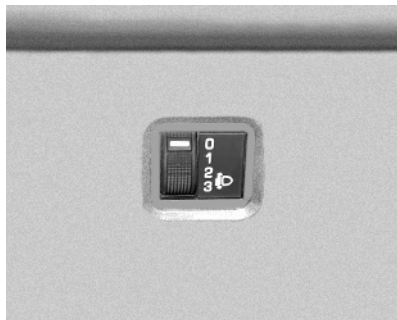
For further information

◇ *OM Instruments and Controls.*

Note: Classic display layout shown.

Controls

Headlamp Levelling



The vehicle is fitted with a manual headlamp levelling system.

This system allows adjustment of headlamp beam height to compensate for varying loads.

The dial switch is located on the instrument panel to the LH side of the steering column.

When the vehicle is loaded and the headlamp alignment appears to be too high, the dial switch can be operated to lower the alignment of the headlamps to prevent interference with oncoming traffic and provide the best illumination of the road ahead of the vehicle.

Turn  to the desired position.

0 : No load

1 : Light load

2 : Medium load

3 : Heavy load

Power Outlets

The vehicle is fitted with USB type A and type C ports located on the instrument panel to the left of the air conditioning controls, in the centre console storage box and on the rear of the centre console.

The Chevrolet Silverado 2500HD/3500HD Owner's Manual describes other accessory power outlets including two AC 110 / 120 volt outlets which have been disabled.

For further information see "Power Outlets" ⇨ *OM Instruments and Controls*.

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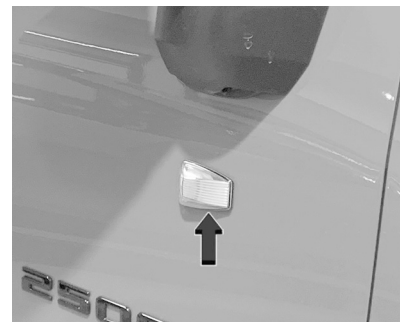
Exterior Lighting

Marker Lamps



Marker lamps are provided on each exterior mirror. These illuminate automatically when the exterior lamp switch is in the AUTO, Park or On positions.

Side Turn Signal Lamps



Side turn signal lamps are provided on each front door. The lamps in each exterior mirror are not functional.

Exterior Cargo Lamps



The exterior cargo lamp button will only operate the cargo bed lamps.

The centre high mount and tailgate handle cargo lamps are not functional.

Task Lighting



Task lighting within the exterior rear view mirrors is not operational in this vehicle.

While the button is present and may illuminate, the task lighting is not functional.

Infotainment System

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General Information

The vehicle is equipped with an AM/FM radio with Bluetooth connectivity. It also supports Apple CarPlay and Android Auto via Wired, or if equipped, Wireless Phone Projection.

For operation and description of the infotainment system, refer to the Chevrolet Silverado 2500HD/3500HD Owner's Manual provided with the vehicle noting the following.

Radio and OnStar System

Features such as SiriusXM satellite radio, the OnStar system, Google Assistant and Google Play are not available in Australia and New Zealand.

While the buttons and menu items may be present, the features are not operational.

Navigation

Satellite navigation is available using a compatible mobile phone via Apple CarPlay or Android Auto.

To use this feature, connect the phone via Wired or, if equipped, Wireless Phone Projection.

For further information see "Apple CarPlay and Android Auto" ⇨ *OM Phone*.

Trailer App

A Trailer App is included in the infotainment system that allows profiles for connected trailers to be created.

Some functionality has changed for right-hand drive vehicles. See *Trailer App* ⇨ 31.

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Fuel

Fuel For Diesel Engines

The selection of a high-quality fuel is important for maintaining optimum vehicle performance.

Diesel fuel should meet or exceed the minimum requirements of the local fuel standards.

Do not use fuel with more than 15 ppm sulphur, commonly referred to as Ultra Low Sulphur Fuel.

Do not use a diesel blend containing more than 20% biodiesel by volume.

For further information see “Fuel” ⇨ *DM Driving and Operating*.

Diesel Exhaust Fluid

Diesel exhaust fluid, commonly known as AdBlue, is used in the diesel engine in this vehicle to reduce the amount of emissions.

For further information see “Diesel Exhaust Fluid” ⇨ *DM Driving and Operating*.

Trailer Towing

This vehicle is approved for a conventional style towing hitch. All other types (5th axle, etc.) will require 3rd party engineering.



A towbar information label is affixed to the driver's door frame.

For towing specifications, see *Vehicle Weights and Dimensions* ⇨ 47.

Trailer Wiring Harness

The vehicle is equipped with a trailer wiring harness. Included is a 12 pin flat connector wired to standard configuration. See *Trailer Plug Information* ⇨ 36.

Trailer App

A Trailing App is included in the infotainment system that allows profiles for connected trailers to be created.

The following functionality is not available on right-hand drive vehicles.

- When editing or creating a trailer profile, the trailer name cannot be changed.
- When in the Weight view (Gross Combined Weight alert), the 'Find a Public Scale' function is disabled.

When the Gross Combined Weight (GCW) alert is on, a message may display in the Driver Information Centre (DIC) when the system estimates the vehicle's gross combined weight is nearing its limit.

This alert is advisory only and is a reminder that you may need to check the vehicle's load. The alert can be turned off.

Trailer Lamp Outage Detection

If equipped, the Trailing App will monitor the turn/brake lamp circuits, running lamp circuit, and reverse lamp circuits on the trailer.

DIC messages and Trailing App alerts may display if lighting circuit issues are detected on the trailer.

NOTE: If a trailer is connected with 12/24 V selectable lamps, a false outage detection may occur. To reset the system, disconnect the trailer plug and reconnect after several seconds.

For further information see "Trailer Towing" and "Trailing App" under Trailer Towing ⇨ *OM Driving and Operating*.

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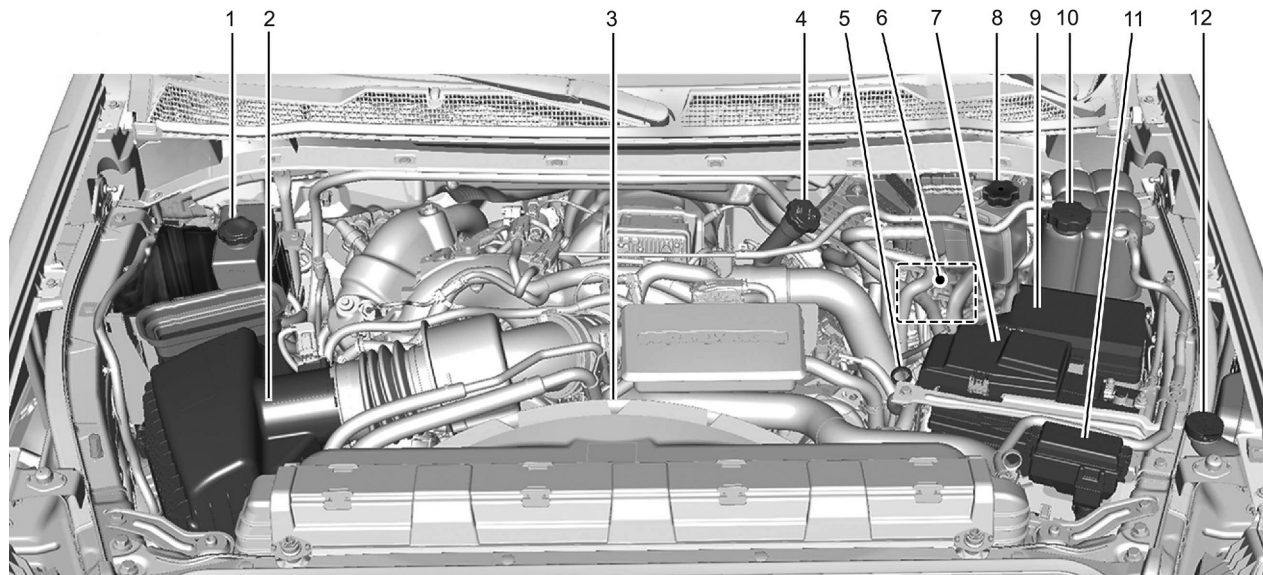
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Engine Compartment Overview

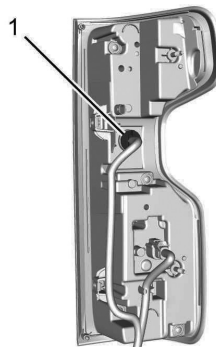


Note: Although the location of some components differs for locally remanufactured vehicles, for details of all engine compartment components see the Chevrolet Silverado 2500HD/3500HD Owner's Manual (OM) or 6.6L Duramax Diesel Engine Supplement (DM).

1. Brake Fluid Reservoir. See *"Brake Fluid"* OM ⇨ *Vehicle Care*
2. Engine Air Cleaner/Filter. See *"Engine Air Cleaner/Filter"* DM ⇨ *Vehicle Care*
3. Engine Cooling Fans (Out of View). See *"Engine Fan"* DM ⇨ *Vehicle Care*
4. Engine Oil Fill Cap. See *"When to Add Engine Oil"* under *"Engine Oil"* DM ⇨ *Vehicle Care*
5. Engine Oil Dipstick. See *"Checking Engine Oil"* under *"Engine Oil"* DM ⇨ *Vehicle Care*
6. Start Battery (Out of View). See *Jump Starting* ⇨ 39
Also see *"Battery - North America"* OM ⇨ *Vehicle Care*
7. Auxiliary Battery. See *"Auxiliary Battery"* under *"Towing Equipment"* OM ⇨ *Driving and Operating*
8. Low Temperature Cooling Circuit Coolant Reservoir. See *"Cooling System (Low Temperature Cooling Circuit)"* DM ⇨ *Vehicle Care*
9. Engine Compartment Fuse Block. See *"Engine Compartment Fuse Block"* OM ⇨ *Vehicle Care*
10. Engine Coolant Surge Tank. See *"Cooling System (Engine)"* DM ⇨ *Vehicle Care*
11. Auxiliary Fuse Block. See *"Engine Compartment Fuse Block"* DM ⇨ *Vehicle Care*.
12. Windshield Washer Fluid Reservoir. See *"Adding Washer Fluid"* under *"Washer Fluid"* See *"Cooling System (Engine)"* OM ⇨ *Vehicle Care*

Bulb Replacement

Rear Turn Signal Lamp



Turn signal lamp (1) – 16W Amber
Rear turn signal lamps are fitted in the position used for back-up lamps on US vehicles. See *"Bulb Replacement"* ⇨ *OM Vehicle Care*.

Note:

Reverse (back-up) lamps are fitted to the lower rear bumper. They contain LEDs and are not serviceable.

Electrical System

Instrument Panel Fuse Blocks

An instrument panel fuse block is located at each end of the instrument panel.

Due to local remanufacturing to right-hand drive, access differs to left-hand drive vehicles as described below, however the description of the fuse blocks remains the same as left-hand drive vehicles.

For fuse description see “Electrical System” ⇨ *OM Vehicle Care*.

Right-hand Side



The right-hand instrument panel fuse block can be accessed by removing the driver side lower instrument panel cover.

Carefully pull the cover in the direction shown to access the fuse block.

A fuse puller and spare fuses are available in the cover.



If further access is required, carefully remove the end cover in the direction shown.

Left-hand Side



The left-hand instrument panel fuse block access cover is on the passenger side end of the instrument panel.

Carefully pull the cover in the direction shown to access the front of the fuse block.

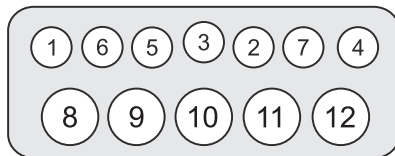
A fuse puller and spare fuses are available in the cover.

Trailer Plug Information

The vehicle is fitted with a 12 pin trailer plug to meet local requirements. Each pin has specific functionality and current carrying capability. See the following for pin orientation, name, function, and maximum load restrictions.

Maximum load restrictions on trailer pins must be adhered to or circuit and component failure will occur.

Plug Illustration and Pin Orientation



View of 12 pin circuits when opening dust proof cover

Pin Description

1. Left Indicator

This pin carries the left indicator signal. The signal will activate when the vehicle left indicator is active.

The maximum incandescent globes the trailer can have connected to this pin is 2 x 21W globes.

2. Reverse

This pin carries the reverse lamp signal. The signal will activate when the vehicle reverse lamp is active.

The maximum incandescent globes the trailer can have connected to this pin is 2 x 21W globes.

3. Ground

This pin is the light-duty ground pin. It is to be used as the ground return for all the lights and electric brakes on the trailer.

The maximum current on this pin is 15 amps as a ground return.

4. Right Indicator

This pin carries the right indicator signal. The signal will activate when the vehicle right indicator is active.

The maximum incandescent globes the trailer can have connected to this pin is 2 x 21W globes.

5. Electric Brake

This pin carries the electric brake control signal. If you require further information regarding the operation of the electric brake control, contact your dealer.

The maximum current on this pin is 15 amp.

6. Brake Lamp

This pin carries the brake lamp signal.

The signal will activate when the vehicle brake lamp is active.

The maximum incandescent globes the trailer can have connected to this pin is 2 x 21W globes.

7. Park Lamp

This pin carries the park lamp signal. The signal will activate when the vehicle park lamp is active.

The maximum incandescent globes the trailer can have connected to this pin is 16 x 5W globes.

8. Battery +

This carries the medium-duty battery positive supply and can be used for medium-duty accessories such as fridges, etc.

The maximum current on this pin is 30 amp.

Note: This pin is not to be used to charge the battery of the trailer. A separate heavy-duty connector is required for trailer battery charging.

9. Not Connected

There is no circuit connected to this pin.

10. Ground

This carries the medium-duty ground supply. The ground supply can be used for medium-duty accessories such as fridges, etc.

The maximum current on this pin is 30 amp as a ground return.

Note: This pin is not to be used to charge the battery of the trailer, a separate Heavy-Duty connector is required for trailer battery charging.

11. Not Connected

There is no circuit connected to this pin.

12. Not Connected

There is no circuit connected to this pin.

12 Pin Trailer Plug Functionality Table

Pin	Name	Function	Maximum Current Load on Pin	Maximum Globes / Components Connected to Circuit
1	Left Indicator	Left indicator signal	3.5 amp	2 x 21 watt globe
2	Reverse	Reverse lamp signal	3.5 amp	2 x 21 watt globe
3	Ground	Ground – light duty for lights	15 amp (ground return)	–
4	Right Indicator	Right indicator signal	3.5 amp	2 x 21 watt globe
5	Electric Brake	Electric brake control signal	15 amp	–
6	Brake Lamp	Brake lamp signal	3.5 amp	2 x 21 watt globe
7	Park Lamp	Brake lamp signal	6.5 amp	16 x 5 watt globe
8	Battery +	Battery positive – Medium duty for fridge	30 amp	–
9	–	–	–	–
10	Ground	Ground – Medium duty for fridge	30 amp (ground return)	–
11	–	–	–	–
12	–	–	–	–

Jump Starting

If the vehicle's start battery has run down, you may want to use another vehicle and some jumper cables to start your vehicle. Be sure to perform the following steps to do it safely.

Warning

Batteries can hurt you. They can be dangerous because:

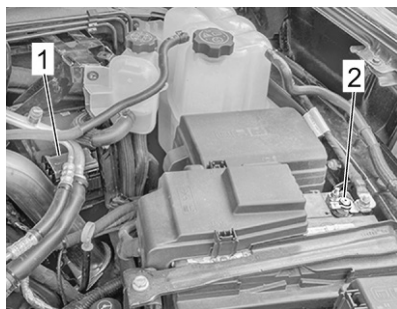
- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

If you do not follow these steps exactly, some or all of these things can hurt you.

Keep all naked flames away from the vehicle.

Caution

Ignoring these steps could result in costly damage to the vehicle that would not be covered by the vehicle warranty. Trying to start the vehicle by pushing or pulling it will not work, and it could damage the vehicle.



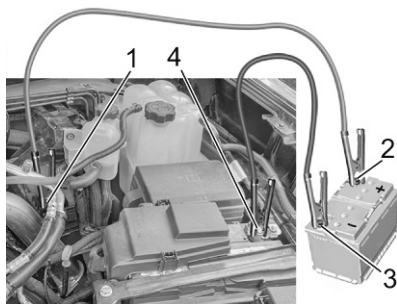
The vehicle is fitted with two batteries; a start battery (1) located below the low temperature cooling circuit coolant reservoir at the left rear of the engine compartment, and an auxiliary battery (2).

It is therefore important that jump starting the vehicle is performed in the correct manner.

Before you connect the jumper cables, here are some things you should know:

- The red positive (+) cable will go to positive (+) battery terminals (or to a remote positive (+) terminal if the vehicle providing the jump start has one).
- The black negative (–) cable will go to the negative (–) battery terminals (or to a remote negative (–) terminal if the vehicle providing the jump start has one).

Do not connect positive (+) to negative (–) as you will get a short that would damage the battery and maybe other parts also.



1. Discharged Start Battery Positive (+) Terminal
2. Good Battery Positive (+) Terminal
3. Good Battery Negative (-) Terminal
4. Discharged Auxiliary Battery Negative (-) Terminal

The good battery positive (+) terminal and negative (-) terminal are on the battery of the vehicle providing the jump start.

The discharged Start battery positive (+) terminal is located under a red cover. Slide open the cover to expose the terminal.

The discharged Auxiliary battery negative (-) is used for jump starting.

1. Check the vehicle providing the jump start. It must have a 12-volt battery with a negative ground system.

Caution

If the other vehicle does not have a 12-volt system with a negative ground, both vehicles can be damaged. Only use a vehicle that has a 12-volt system with a negative ground for jump starting.

2. Position the vehicles close enough so the jumper cables can reach, and ensure the vehicles are not touching each other. If they are, it could cause an unwanted ground connection. You would not be able to start your vehicle, and the bad grounding could damage the electrical systems.
To avoid the possibility of the vehicles rolling, set the parking brake firmly on both vehicles.

Place the transmission in P (Park) before setting the parking brake. Ensure the transfer case is in a drive gear, not in N (Neutral).

Caution

If any accessories are left on or plugged in during the jump starting procedure, they could be damaged. The repairs would not be covered by the vehicle warranty. Where possible, turn off or unplug all accessories on both vehicles when jump starting.

3. Turn the ignition off on both vehicles. Unplug unnecessary accessories connected to the accessory power outlets. Turn off the radio and any lamps that are not required. This will avoid sparks and help save both batteries and accessories.
4. Check the jumper cables do not have loose or missing insulation.

If they do, you could get a shock and the vehicles can be damaged.

Caution

If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty.

Always connect and remove the jumper cables in the correct order, making sure the cables do not touch each other or other metal objects.

Do not connect the cable to the Auxiliary battery positive terminal. Damage to the electrical system may result.

Warning

An electric fan can start up even when the engine is not running and can injure you. Keep hands, clothing, and tools away from any underhood electric fan.

Keep your hands away from moving parts once the engine is running.

5. Locate the positive (+) and negative (-) terminal locations on the vehicle providing the jump start.
6. Connect one end of the red positive (+) cable to the discharged Start battery positive (+) terminal. Do not let the other end touch metal objects.
7. Connect the other end to the good battery positive (+) terminal. Use a remote positive (+) terminal if the vehicle has one.
8. Connect one end of the black negative (-) cable to the good battery negative (-) terminal. Use a remote negative (-) terminal if the vehicle has one.
Do not let the other end touch anything until the next step.
9. Connect the other end of the negative (-) cable to the discharged vehicle's Auxiliary battery negative (-) terminal.
10. Start the vehicle with the good battery and run the engine for several minutes.
11. Try to start the vehicle that had the discharged start battery. If it will not start after a few tries, it probably needs repair.

Jumper Cable Removal

After starting the disabled vehicle, allow it to idle for several minutes.

Reverse the sequence exactly when removing the jumper cables.

Wheels and Tyres

Tyre Changing

Warning

The jack should be used on level firm ground wherever possible.

It is recommended the wheels of the vehicle be chocked, and that no person should remain in a vehicle that is being jacked

No person should place any part of their body under a vehicle that is supported by a jack.

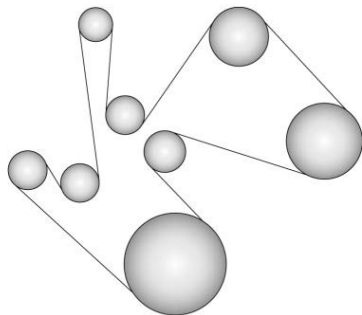
See "Tyre Changing" ⇨ *OM Vehicle Care*.

Tyre Placard

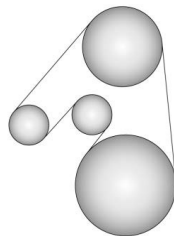


Correct tyre pressures are shown on the tyre placard located on the driver's door frame. Also see *Tyre Pressure* ⇨ 49.

Engine Drive Belt Routing



6.6L Engine



Auxiliary Drive

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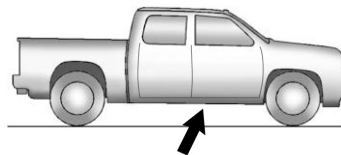
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Vehicle Identification

Vehicle Identification Number (VIN)



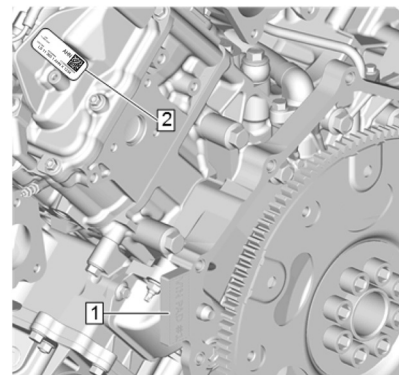
The Vehicle Identification Number (VIN) is embossed on the instrument panel, visible through the left-hand side of the windscreen.



The VIN is also stamped on the underside of the chassis, below the driver's seat.

It is also included on the Security Vehicle Identifier label.

Engine Identification

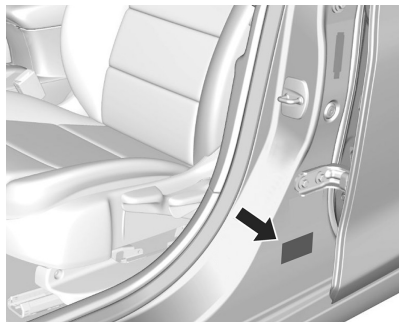


The engine serial number is stamped into the engine block on the left rear of the engine (1).

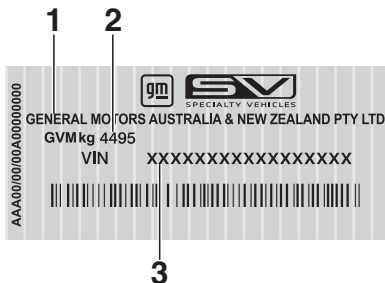
To aid identification, an engine traceability label (2) is affixed to the rear of the left-hand cylinder head.

The engine number is also included in the build plate.

Security Vehicle Identifier Label



If equipped, the security vehicle identifier (SVI) label is located on the front passenger's door frame.



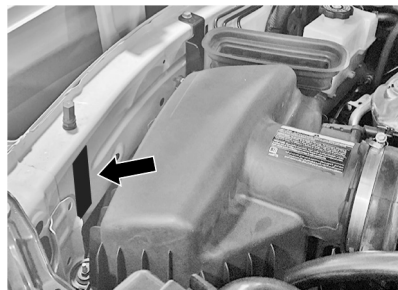
Example only

Information on the SVI label:

1. Manufacturer
2. GVM*:
 - NB1 = 4495 kg
 - NB2 = 5148 kg
3. Vehicle Identification Number (VIN)

*: For further information see *Vehicle Weights* ⇨ 48.

Built Plate



A built plate is located in the engine compartment behind the right-hand headlight.

Information on the built plate:

- Build No.
- Tag No.
- Built date
- Colour
- Option code
- Engine No.

Vehicle Data

Engine Data

Engine type	6.6L V8 Diesel (L5P)
Engine capacity	6599 cc
Engine power and torque	Refer to gmspecialtyvehicles.com
Fuel type*	Diesel

*: For further information see *Fuel* ⇨ 30.

Recommended Fluids and Lubricants

Engine oil	15W-40 ACDelco Select Fleet Low SAPS HD Diesel Oil
Diesel Exhaust Fluid (DEF)	GM approved DEF, API or ISO 22241 certified
Coolant	50% clean fresh water and 50% DEX-COOL®
Automatic transmission fluid	Dexron® ULV ACDelco Part No. 19420403
Transfer case oil	Dexron® VI automatic transmission fluid
Differential oil – front	75W-85 Synthetic hypoid gear oil ACDelco Part No. 19420402
Differential oil – rear	75W-90 Synthetic hypoid gear oil ACDelco Part No. 19375077
Power steering fluid	Shell power steering fluid meeting GM specification 9985010
Brake fluid	Dot 4 brake fluid conforming to GMW3356

Capacities and Specifications

Engine	6.6L V8 Diesel (L5P)
Engine Oil (Refill incl. filter)	9.5 Litres
Coolant – Engine	28.5 Litres
Coolant – Low temperature cooling circuit	1.9 Litres
Automatic Transmission	13.6 Litres (service fill)
Transfer Case Fluid	2.3 Litres
Differential – Front	1.8 Litres
Differential – Rear	3.0 Litres
Power Steering Fluid	2.0 Litres
Fuel Tank	136.0 Litres
Diesel Exhaust Fluid (AdBlue)	26.5 Litres
Wheel Nut Torque	190 Nm

All capacities are approximate.

Vehicle Weights and Dimensions

Overloading is a safety hazard and could also shorten the life of the vehicle.

All figures are correct at time of publishing.

Trailer Towing

Maximum Unbraked Trailer Towing Capacity

	Maximum Trailer Weight	Maximum Tow Ball Weight
50 mm towbar tongue and ball	750 kg	350 kg
70 mm towbar tongue and ball	750 kg	450 kg

Maximum Braked Trailer Towing Capacity

	Maximum Trailer Weight	Maximum Tow Ball Weight
50 mm towbar tongue and ball	3500 kg	350 kg
70 mm towbar tongue and ball	4500 kg	450 kg

Vehicle Weights

Category*	Kerb Mass	Payload	GVM	GCM	Maximum Axle Load
NB1	3762 kg	733 kg	4495 kg	12474 kg	Front: 2540 kg. Rear: 2994 kg
NB2	3762 kg	1386 kg	5148 kg	12474 kg	Front: 2540 kg. Rear: 2994 kg

When loading the vehicle and/or trailer ensure the vehicle's front and rear axle load limits are not exceeded.

*: Your vehicle is categorised as either NB1 or NB2.

- If it is NB1, it can be driven on a passenger car licence and the maximum NB1 loads specified apply.
- If it is NB2, regardless of the load being carried, it can only be driven by a person holding a heavy vehicle licence. Then the NB2 loads specified apply.

Refer to the SVI label affixed to your vehicle to determine its GVM and therefore its category. See *Security Vehicle Identifier Label* ⇨ 44.

Please check with your local State roads authority for further licencing information.

Vehicle Weights Explained

- Kerb mass:** The total weight of the vehicle with a full tank of fuel, but without occupants, accessories or load.
- Payload:** The maximum vehicle carrying capacity including occupants, accessories, load and tow ball mass (weight) (see *Trailer Towing* ⇨ 47).
- GVM:** Gross Vehicle Mass. The maximum allowable weight of the vehicle including all occupants, load, accessories and tow ball mass (weight) (see *Trailer Towing* ⇨ 47).
- GCM:** Gross Combined Mass. The maximum allowable weight of the vehicle plus any towed trailer (trailer, boat, caravan, etc.). GVM and towing capacity cannot be exceeded.
- Maximum axle load:** The maximum weight of each axle when fully loaded at GVM.

Vehicle Dimensions

Overall Length	Overall Width	Overall Height	Wheelbase	Track: Front	Track: Rear
6387 mm	2263 mm	2039 mm	4036 mm	1731 mm	1738 mm

The above figures are based on design dimensions.

Ground Clearance

Approach Angle	Breakover Angle	Departure Angle	Running Ground Clearance
28.5°	19°	23.6°	251 mm

The above figures are based on design dimensions at kerb weight.

Tyre Pressure

Tyre Make	Tyre Size and Profile	Recommended Pressure (Cold)					
		Front		Rear		Spare	
		kPa	PSI	kPa	PSI	kPa	PSI
Goodyear Wrangler Trailrunner	LT275/65 R20 126/123S	420	60	480	70	–	–
Michelin LTX AT/2	LT275/70 R18 125/122S	–	–	–	–	550*	80*

*: Stowage pressure

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Congratulations on the purchase of your new Chevrolet Silverado

GMSV is dedicated to ensuring a safe and enjoyable journey for all GMSV owners.

With the convenience of a nationwide network of dealerships, all of which subscribe to globally recognised GM standards of excellence, there is always a GMSV Dealer close by.

When you service your Chevrolet Silverado at a GMSV Dealer or Authorised Service Outlet, your vehicle will be cared for by a GMSV expert with extensive model knowledge to make sure your Chevrolet Silverado is fixed right the first time, keeping you on the road.

Only GMSV Dealers and Authorised Service Outlets have access to specialist diagnostic equipment and factory training to make sure your GMSV is running as it should.

GMSV Warranty Terms and Conditions

Part One: Legal Terms and Conditions

1. Provision of Warranty

GMSV give the Warranty to Customers in respect of the Vehicle, who may claim on the Warranty during the Warranty Period in accordance with these Terms.

1A. GMSV Warranty Application – Australia

The provisions in this section 1A only apply if the Vehicle is supplied to a Customer in Australia.

The Warranty is given in respect of the Vehicle by General Motors Australia and New Zealand Pty Ltd, ABN 84 006 893 232, ('GMSV').

The details of GMSV are as follows:

Address:

80 Turner Street Port Melbourne,
Victoria 3207

Telephone:

1800 00 GMSV (1800 00 4678)

email:

gmsvcare@gm.com

This Warranty does not apply if the Vehicle is exported or operated outside Australia (or to any other GMSV vehicle which is exported or operated outside Australia).

Similarly, the Warranty does not apply to any GMSV vehicle which is purchased overseas and imported into Australia.

Your rights under the Australian consumer law

Our goods come with guarantees that cannot be excluded under the Australian consumer law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The Warranty is given in addition to other rights and remedies consumers may have in relation to the goods to which this Warranty relates.

These terms and conditions apply to the maximum extent permitted by law. They are not intended to restrict or exclude any rights required by any applicable Australian law or statute, including the Australian consumer law, and should be read accordingly.

1B. GMSV Warranty Application – New Zealand

The provisions in this section 1B only apply if the Vehicle is supplied to a Customer in New Zealand.

The Warranty is given in respect of the Vehicle by General Motors New Zealand Limited, (NZ Business Number 9429040971896), ('GMSV').

The details of GMSV are as follows.

Address:

501 Karangahape Rd, Auckland
CBD, 1010 New Zealand

Telephone:

0800 GMSV 00 (0800 4678 00)

email:

gmsvcare@gm.com

This Warranty does not apply if the Vehicle is exported and operated outside New Zealand (or to any other GMSV vehicle which is exported or operated outside New Zealand).

Similarly, the Warranty does not apply to any GMSV vehicle which is purchased overseas and imported into New Zealand.

The benefits conferred by the Warranty are in addition to other rights and remedies available to you under consumer protection laws (including those under the Consumer Guarantees Act 1993), which cannot be excluded or limited (referred to as Statutory Rights). The Warranty in no way limits or restricts your rights or remedies under such Statutory Rights.

2. Definitions

2.1

In these Terms:

- (1) Business Day means a day that is not a Saturday, Sunday or any other day which is a public holiday or a bank holiday in the place where an act is to be performed or a payment is to be made;
- (2) Customer means the original and any subsequent owners of the Vehicle (except where such person acquired the Vehicle for the purposes of resale or resupply);
- (3) Maintenance Schedule means any schedule for servicing the Vehicle or performing other maintenance of the Vehicle;

- (4) Owner's Manual means any owner's or operator's manual or similar document that is provided with the Vehicle or otherwise made available to the Customer in relation to the Vehicle;
- (5) Terms means these Warranty terms and conditions, and any schedule and annexure to the same;
- (6) Vehicle means the GMSV vehicle identified on the inside front cover of this Supplement;
- (7) Warranty means the express warranty against defects which GMSV gives in respect of the Vehicle on these Terms, as described in clause 3 and subject to any exclusions or restrictions set out in clause 10 and generally in these Terms; and

- (8) Warranty Period means the period of time during which a warranty given under these Terms is valid and may be claimed by the Customer, as described in clause 5.

3. Warranty Scope

3.1

By giving the Warranty, GMSV expressly warrants that the Vehicle will be free of defects arising from any manufacturing defect to materials, machining or factory workmanship for the duration of the applicable Warranty Period, and otherwise subject to any exclusions or restrictions set out in these Terms.

3.2

Notwithstanding clause 3.1 and 5, in relation to the following parts, components or elements of the Vehicle specified in the first column of the following table (Parts warranty), GMSV only gives the warranty described in clause 3.1 for the respective warranty period specified in the second column of the following table, and otherwise subject to and conditional upon the terms and conditions set out in these Terms that apply to the Warranty (including, but not limited to, clauses 6, 7, 8, 9, and 10).

Parts warranty

Vehicle Parts	Warranty Period
12-volt batteries	Warranted until the earlier of: (a) 3 years after the date of first registration of the Vehicle; or (b) the Vehicle having travelled 100,000 km.
Electric vehicle propulsion battery packs and related internal components ^{*1}	Warranted until the earlier of: (a) 8 years after the date of first registration of the Vehicle; or (b) the Vehicle having travelled 160,000 km.
Tyres supplied with the Vehicle ^{*2}	Warranted until the earlier of 3 years or 100,000 km after the date of first registration of the Vehicle; as set out in clause 5.2.
Keyless entry batteries (or other remote transmitter / receiver batteries) ^{*3}	Warranted until 12 months after the date of first registration of the Vehicle.
Bulbs ^{*3}	

Notes:

*1: Like all batteries, the amount of energy the high voltage propulsion battery can store will decrease with time and distance driven.

The battery will be replaced or repaired if the capacity falls below 75% of its original value during the warranty period, as determined by GMSV, with a battery appropriate for the age of the Vehicle and the distance it has travelled.

GMSV has a network of certified repairers who are trained to perform repairs on electric vehicle battery packs. If the electric vehicle propulsion battery requires service due to a defect in materials or workmanship, GMSV will either repair or replace the electric vehicle propulsion battery with new or refurbished components at GMSV discretion.

*2: Normal tyre wear and tear, or wear-out is not considered a defect, and it may occur before this Parts Warranty expires. In this case, the Customer will be responsible for purchasing replacement tyres.

*3: Any replacement of these items after the 12-month warranty period is considered maintenance and not covered under this Parts Warranty.

4. Warranty Claims

4.1

To make a claim on the Warranty during the Warranty Period, the Customer, immediately, or as soon as practicable becoming aware of a defect which is covered by the Warranty must:

- (1) Contact the selling GMSV Dealer or any other authorised GMSV Dealer.
- (2) Immediately cease using the Vehicle if:
 - (a) there is a reasonable likelihood of further damage to the Vehicle (or any part, component or element thereof); or
 - (b) the safe operation of the Vehicle would be jeopardised by continued use.

- (3) Make the Vehicle available at the Customer's expense to the GMSV Dealer for inspection (noting that towing is available, refer to FAQs).

4.2

If the Customer makes a claim on the Warranty in accordance with the process outlined above, GMSV will:

- (1) Review the validity of the Warranty claim and the Customer's eligibility to make a Warranty claim;
- (2) If GMSV grants the claim on the Warranty, GMSV will or will procure the:
 - (a) repair; or
 - (b) replacement, of the defective parts, components or elements of the Vehicle to the extent necessary to remedy the defect.

4.3

Once the defect is remedied as above, GMSV will make the Vehicle available for collection by the Customer (the Customer shall bear all costs they incur in collecting the Vehicle).

4.4

Any defective parts or defective components or elements of the parts which are removed or replaced by GMSV pursuant to the above become the property of GMSV and will be retained by GMSV.

4.5

Any parts or components which are installed in or added to the Vehicle by GMSV in the performance of its obligations under this clause 4 are warranted by GMSV on the same terms as in this Warranty, but only for the remainder of the Warranty Period applicable to the Vehicle.

5. GMSV Warranty Period

5.1

The coverage under the Warranty commences from the date of first registration of the Vehicle by GMSV or its authorised representative.

In the case of a demonstrator vehicle, the warranty period starts from the date the vehicle was first registered by GMSV or its authorised representative (except in Western Australia, where the warranty commencement date begins from the purchase date of the vehicle).

5.2

Other than as set out in clause 3.2, the Warranty expires on the date which is the earlier of:

- (a) the date which is 3 Years after the start of the Warranty Period; or
- (b) the date on which the Vehicle has travelled 100,000 km.

6. No Charge

6.1

Warranty work performed under the Warranty (including parts and labour) will be carried out at no cost to the Customer.

6.2

The Customer shall bear all other costs of and incidental to any claim on the Warranty including, but not limited to any costs associated with delivering the Equipment to, or collecting the Equipment from, GMSV or its authorised representatives.

7. Limitation of Liability

To the maximum extent permitted by law, GMSV and its authorised representatives hereby exclude all liability for any direct, indirect or contingent loss or damage (including consequential loss) howsoever arising from any breach of this

Warranty or any conduct of GMSV or any authorised representative pursuant to these Terms.

This includes, but is not limited to, any liability or claim for:

- (1) injury or damage to any person or any property;
- (2) any loss or costs associated with renting a substitute vehicle;
- (3) any loss or costs (including labour costs) incurred as a consequence of any damage or breakdown of the Vehicle; or
- (4) any loss or costs incurred as a consequence of any delay in the Vehicle being repaired or replaced under this Warranty.

8. Severability

If any provision in these Terms is unenforceable, illegal or void, or makes these Terms or the Warranty (or any part thereof) unenforceable, illegal or void, then that provision is to be read down (or otherwise

severed) to the minimum extent necessary to render it enforceable, legal and valid, and the rest of these Terms shall otherwise remain in full force and effect.

9. Unauthorised Statements in Relation to GMSV Products

No person or company is authorised or permitted to give or make any statement, assertion or undertaking in relation to the quality, performance, characteristics, descriptions or fitness for any purpose of any GMSV product or in connection with the supply of any GMSV product, which is at variance with any written statement, assertion or undertaking on any of these subjects given or made by GMSV in its published sales literature, and GMSV does not accept any responsibility for such unauthorised action.

10. Warranty Limitations and Exclusions

10.1

The Warranty is void, and no claim may be made on the Warranty, if:

- (1) the odometer of the Vehicle has had its reading altered;
- (2) the distance the Vehicle has travelled cannot be determined; or
- (3) the Vehicle has currently or previously been titled as salvaged, scrapped, written-off or otherwise considered a total loss.

10.2

Damage due to accident, misuse or alteration.

Notwithstanding anything to the contrary in these Terms, the Warranty does not apply in respect of damage to the Vehicle caused by:

- (1) collision, fire, theft, vandalism, or moving objects striking the Vehicle (including inside the Vehicle);
- (2) misuse or abuse of the Vehicle, such as driving over curbs, overloading, racing, or other competition (proper Vehicle use is discussed in the Owner's Manual and this Supplement);
- (3) operation of the Vehicle after a defect is known (or reasonably ought to be known);
- (4) failure to carry out scheduled maintenance services or the use of incorrect types and grades of lubricants (as specified in the Owner's Manual or this Supplement);
- (5) the Vehicle (or any part, component or element of the Vehicle) being altered, modified, or tampered with, including, but not limited to, the body of the Vehicle, its chassis, driveline, software, or any other components after final assembly by GMSV;
- (6) the fitting of parts or accessories not recommended by GMSV;
- (7) water (including high-pressure and steam) or fluid contamination;
- (8) atmospheric fallout, hail, floods, windstorms, lightning, salt, and other environmental conditions;
- (9) alteration of glass parts by application of tinting films; and
- (10) any work carried out on the Vehicle:
 - (a) by anyone who is not qualified;
 - (b) that does not align with the GMSV specifications and instructions; or
 - (c) that does not use GMSV recommended parts where required.

10.3

Damage or corrosion due to environment, chemical treatments, or aftermarket products.

The Warranty does not apply in respect of damage to the Vehicle caused by airborne fallout, rail dust, salt from sea air, salt or other materials used to control road conditions, chemicals, tree sap, stones, hail, earthquake, water or flood, windstorm, lightning, the application of chemicals or sealants subsequent to manufacture, etc.

10.4

Damage due to insufficient or improper maintenance.

The Warranty does not apply to damage to the Vehicle caused by the Vehicle not receiving sufficient and proper maintenance and servicing which are required as part of normal vehicle maintenance, including services such as brake adjustment, brake replacement, replacement of

filters, wiper rubbers, maintaining proper fluids, or maintaining fluids between recommended intervals etc. Refer to the Maintenance Schedule in this Supplement.

10.5

Damage due to impact, use or the environment.

- (1) The Warranty does not apply in respect of any damage (including cracks, chips, scratches, dents, dings and punctures, or tears) to:
 - (a) the windshield or glass of the Vehicle which is caused due to the Vehicle colliding or impacting with any other object or road hazard;
 - (b) the lights, lenses, mirrors, paint, grille, mouldings, or trim of the Vehicle which is caused by the Vehicle colliding or impacting with any other object or road hazard; or

- (c) a driver information display in the Vehicle which is caused by a collision or impact from any object.

10.6

Third party externally connected electrical products.

The Warranty does not apply to any damage to:

- (1) hardware or software of a third-party device that is connected to the Vehicle or its components;
- (2) the Vehicle which is caused by such third-party devices.

GMSV is not responsible for the quality or accuracy of any information, or service accessed through or from any third-party device or platform. GMSV is not responsible for any loss or damage to data or information made available in connection with the use of the Vehicle.

10.7

Maintenance and servicing.

- (1) All vehicles, including the Vehicle, require periodic maintenance.

Maintenance services, such as those detailed in this Supplement, are at the owner's expense. Vehicle lubrication, cleaning, or polishing are not covered by the Warranty.

Failure of or damage to components requiring replacement or repair due to vehicle use, wear, exposure, or lack of maintenance is not covered.

- (2) For the avoidance of doubt, the Warranty only covers components when replacement or repair of these components is the result of a defect in material or workmanship.

10.8

Damage due to contaminated, improper or poor-quality fuel.

The Warranty does not apply to damage to the Vehicle caused by the use of incorrect fuel, water contamination, or poor fuel quality:

- (1) Lack of power, hesitation, stalling or failure to start.
- (2) Degraded functionality or consequential damage to critical exhaust emission components such as spark plugs, oxygen sensors and catalytic converter.

Part Two: ACCC Guidance

Just bought a new car?

Know your consumer rights

Congratulations on your new car!

For any consumer, this is a major—and exciting—purchase. Take a moment to read this information so you understand what your rights are in case you have a problem later.

Under Australian law, when you buy products and services, they come with automatic guarantees that they will work and do what you asked for, under what is referred to as Australia's consumer guarantee rights.

If something goes wrong with your new car, you may be entitled to a remedy under the consumer guarantees as well as the manufacturer's warranty or any extended warranty you might have.

Consumer guarantees

Your automatic rights under the Australian Consumer Law that cannot be restricted or excluded.

Manufacturer and extended warranties

Voluntary promises offered by the manufacturer, dealer or a third party that apply for a specified time and may add to your automatic rights under the Australian Consumer Law.

Manufacturers and dealers must honour your consumer guarantee rights regardless of any commercial warranties they give to you or sell you. For example, your consumer guarantee rights may protect you if your car experiences a major failure after a warranty has expired.

Consumer guarantees

Your statutory rights that cannot be replaced, limited or removed by any agreement, contract or warranty, or made subject to non-disclosure conditions.

They apply to new cars for an unspecified but reasonable time, and are subject to certain exceptions

(e.g. if the reason for the damage is abnormal consumer use).

These rights include that your new car must:

- be of acceptable quality (including that it is safe, durable and free from defects)
- be fit for any purpose disclosed before the sale
- match the description provided or demo model
- have spare parts and repair facilities available.

These rights apply regardless of whether or not an independent operator services or repairs your car.

Manufacturer's warranty

This is a car manufacturer's promise about your new car and what they will do if something goes wrong.

It applies for a specified time from when you buy a new car.

It comes with conditions that limit the coverage and what you can claim for.

It typically allows you to choose your preferred repairer for service and repair, as long as the manufacturer's maintenance and servicing standards are met.

However some manufacturer warranties may require you to return to their dealer network for repairs claimed under warranties.

Extended warranty

You may be able to purchase an optional add-on extended warranty that is usually sold separately to the car.

It applies for a specified time once the manufacturer's warranty expires.

You may be able to purchase a manufacturer's extended warranty, which usually replicates and extends your existing warranty, or you may be able to purchase a dealer or third-party extended warranty.

You should make sure that the extended warranty provides value for money and benefits greater than what you automatically receive under the consumer guarantees. For example, some extended warranties contain restrictive terms and conditions, such as excluding certain parts, setting caps on claims or requiring you to use a nominated repairer.

If your new car fails to meet the consumer guarantees

If your car fails to meet a consumer guarantee, you have rights against whoever supplied you the car (e.g., the car dealer), and in some cases against the manufacturer. In particular, you are entitled to a repair, replacement or refund if your new car fails to meet the consumer guarantees.

The remedy you're entitled to, and who chooses the remedy, will depend on whether the failure is major or minor.

Major failures

This type of failure happens when:

- your car cannot be fixed, or it is too difficult to fix your car within a reasonable time (e.g., your car develops excessive jerking due to a manufacturing defect that cannot be repaired, or is too difficult to repair within a reasonable time)
- if, as a reasonable consumer who was fully aware of the nature and extent of the failure, you would not have bought the car (e.g., your car suddenly and unexpectedly loses power due to a manufacturing defect)
- the failure prevents you from using your car and it cannot be fixed in a reasonable time (e.g., your car is not drivable due to a manufacturing defect and is incapable of being repaired in a reasonable time)

- the failure creates an unsafe situation (e.g., your car has a fault that affects your ability to brake or steer the car easily).

Type of remedy

You can 'reject the car' (which typically requires you to return it) and choose between a repair, replacement, or refund. You should clearly advise the supplier that sold you the car (e.g., the car dealer) if you intend to reject it, and explain why – e.g., the car is not drivable, or the car was not repaired within a reasonable time, etc.

You may also be able to recover 'reasonably foreseeable' damages for any loss or damage you suffered from the supplier that sold you the car (e.g., the car dealer), or in some cases from the manufacturer.

Minor failures

This type of failure happens when your new car can be fixed, or the problem can be resolved, within a reasonable time (e.g., your car's engine develops a slight rattling noise that doesn't interfere with its ordinary operation and can be successfully repaired within a reasonable time).

Type of remedy

The supplier that sold you the car (e.g., the car dealer) can choose to repair or replace your new car, or to offer you a refund.

Any repairs must be done within a reasonable time and without charge.

However, you may choose the remedy if the repair is not done in a reasonable time.

In this case, you may request a free replacement or a refund.

You may also seek a repair elsewhere and be able to recover the costs, as well as any 'reasonably foreseeable' loss or damage you suffered as a result of the failure, from the supplier that sold you the car (e.g., the car dealer), or in some cases from the manufacturer.

More information

For more information on your consumer rights visit:

www.accc.gov.au/consumerguarantees

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ACCC 08/18_1387 www.accc.gov.au

Part Three: GMSV Warranty Questions and Answers

This section is designed to assist you to understand the GMSV Warranty provided with your new vehicle which is in addition to your statutory rights which cannot be excluded, limited, or restricted by this GMSV Warranty.

Q 1. *How do I go about obtaining GMSV Warranty service?*

It is the responsibility of the selling Dealer to provide GMSV Warranty service, therefore, you should take your vehicle to the selling Dealer whenever GMSV Warranty service is needed.

However, if this is not possible, you may go to any other Authorised GMSV Dealer.

The details recorded in the inside front cover of this Supplement will be required by the Dealer.

Q 2. *What should I do if my vehicle becomes unsafe or inoperative as a result of a defect which is covered by the GMSV Warranty?*

We recommend you contact the nearest Authorised GMSV Dealer or GMSV Roadside Assistance as soon as possible, and arrange for that Dealer to carry out the required GMSV Warranty service.

Q 3. *What should I do if, in an emergency, GMSV Warranty service is required and an Authorised GMSV Dealer is not available to provide such service at the time?*

Subject to your statutory rights, if, in an emergency, a repair, replacement or adjustment (covered by the GMSV Warranty) is required to enable your vehicle to be operated safely and it is not practical for you to go to an

Authorised GMSV Dealer, the service (to the extent that it is necessary to enable your vehicle to be operated safely) may be performed by any other qualified mechanic or repairer.

A claim for the reasonable cost may be made under the GMSV Warranty through the Authorised GMSV Dealer who would normally provide you with GMSV Warranty service.

You must also take your vehicle to the Authorised GMSV Dealer for inspection of the service and / or completion of any required GMSV Warranty service, as soon as possible.

Note: During normal business hours, you should seek authorisation from your nearest Authorised GMSV Dealer or GMSV Customer Care, prior to repairs under your GMSV Warranty being commenced.

Q 4. *Is damage or injury, loss of time, inconvenience, commercial or other direct or indirect loss covered by the GMSV Warranty?*

No, these items are not covered under the GMSV Warranty. GMSV Warranty only covers the repair, replacement, or adjustment of those parts of your vehicle which are found to be defective in materials or workmanship.

No other types of claims for compensation of any kind, even if the same resulted from a consequence of a defect in materials or workmanship in your vehicle, will be recognised under the GMSV Warranty.

You may also have rights under your non-excludable statutory rights to claim compensation or other remedies outside of the GMSV Warranty.

Q 5. *Will I have to pay for maintenance costs during the GMSV Warranty Period?*

Maintenance costs are not covered by the GMSV Warranty. The Maintenance Schedule in this Supplement specifies the minimum maintenance required for your vehicle operating under normal conditions.

Subject to your statutory rights, the Maintenance items (except where they are required as a result of defects in materials or workmanship) for which you will have to pay include:

- Engine tune-up
- Replacement of engine and other belts and hoses
- Cleaning or flushing of fuel, coolant, brake, engine, transmission, power steering, etc after 3,000 km
- Carbon and sludge removal

- Maintenance servicing of emission control system devices
- Any necessary adjustments to drive belts, transmission linkages, etc.
- Replacement of wiper blades
- Cleaning of brakes after 3,000 km
- Adding to (or replacing) lubricants
- Adding to (or replacing) air conditioning refrigerant after 3,000 km
- Wheel balancing after 3,000 km
- Wheel alignment
- De-dusting or de-glazing of brake linings or pads after 3,000 km
- Brake pad / lining wear or damaged brake components due to brake / pad lining wear
- Brake disc pad or disc wear
- Battery recharging

- Body panel adjustment after 3,000 km
- Paint, bright metal finish and trim, due to normal deterioration
- Door, or bonnet lock adjustments
- Glass or channel adjustments after 3,000 km
- Body rattles and squeaks after 3,000 km
- Chipped glass or breakage
- Torn or damaged floor mats or carpets
- Normal wear and tear to trim components

Q 6. *Will I have to pay for any costs or expenses in connection with the provision of a GMSV Warranty service?*

All parts and labour used in carrying out GMSV Warranty service at the premises of the servicing GMSV Dealer, are free of charge.

Whenever GMSV Warranty service is to be carried out by the servicing GMSV Dealer it is your responsibility to deliver your vehicle to the servicing GMSV Dealer's premises.

If, as a result of a defect which is covered by the GMSV Warranty, your vehicle cannot be driven safely and you arrange for the nearest Authorised GMSV Dealer to carry out the required GMSV Warranty service, GMSV will accept reasonable towing costs to move your vehicle to the nearest GMSV Dealer's premises.

Before employing a towing company, contact the nearest GMSV Dealer or GMSV Roadside Assistance Service or GMSV Customer Care to obtain guidance.

Q 7. *Would my vehicle's engine benefit from fuel additives, oil additives or coolant additives not marketed by GMSV?*

Your GMSV is engineered to perform at its optimum using GMSV recommended lubricants and fluids. The use of Supplemental additives is not recommended as their use not only increases operating costs, but may indeed be harmful to your vehicle.

Any negative impact or consequences due to the use of additives may affect the validity of your GMSV Warranty. Only the fluids and lubricants referred to in this Supplement should be used.

Servicing

Distance / Time Based Service Intervals

The first scheduled maintenance service is due at 1 year or when the odometer reading reaches 12,000 km (whichever occurs first) from taking delivery of your vehicle. Thereafter, services are due every 1 year or 12,000 km (whichever occurs first).

Additional services may be required under certain driving conditions.

Complimentary Inspection

The 1 month complimentary inspection is performed free of charge by the selling Dealer.

A different GMSV Dealer may perform this inspection if provided with authorisation from the selling Dealer.

Determining the Correct Service Interval

The operating conditions of your vehicle will determine the service interval. Use the time interval or the odometer reading, whichever occurs first, to determine when the service is due.

It is important to remember that fluids in your vehicle will deteriorate over time.

Therefore, if your vehicle has not travelled the specified service interval distance, the vehicle must be serviced by time interval.

Under certain operating conditions, your GMSV may require additional servicing to ensure maximum safety, performance, and longevity.

The additional service requirements typically include more frequent replacement of lubricating oils, and the more frequent inspection of steering, suspension and brake system components.

For more information refer to the Maintenance Schedule in this Supplement.

The vehicle may also indicate a service is required based on a number of factors including driving conditions, temperature, vehicle and engine/motor speed, etc.

A message will be displayed in the Driver Information Centre (DIC) as described below.

For further information also refer to "Vehicle Care" in the Owner's Manual.

Your GMSV Authorised Service Outlet will be able to determine the appropriate service requirements for your vehicle according to your operating conditions.

Engine Oil Life System

If 'Change Engine Oil Soon' is displayed in the Driver Information Centre (DIC), the engine oil and filter must be replaced within 1,000 km and the Engine Oil Life system reset. If the engine oil and filter replacement occurred outside a scheduled service record it on an Additional service coupon.

Note:

If 'Change Engine Oil Soon' is displayed in the DIC within 3,000 km of the next scheduled maintenance interval, the scheduled service should be performed, the engine oil and filter changed, and the Engine Oil Life system reset. Record on the applicable coupon stub.

Engine Air Filter Life System

If equipped, if 'Replace At Next Oil Change' is displayed in the Driver Information Centre (DIC), the engine air filter must be replaced at the next service.

If a 'Replace Soon' is displayed, the engine air filter should be replaced at the earliest convenience.

Whenever the engine air filter is replaced, the Engine Air Filter Life system must be reset. If the engine air filter replacement occurred outside a scheduled service record it on an Additional service coupon.

Fuel Filter Life System

If equipped, if 'Change Fuel Filter' is displayed in the Driver Information Centre (DIC), the fuel filter must be replaced as soon as possible.

Whenever the fuel filter is replaced, the Fuel Filter Life system must be reset. If the fuel filter replacement occurred outside a scheduled service recorded it on an Additional service coupon.

Service Coupons

Service coupons are provided further on in this Supplement. When each service is performed, the appropriate coupon is removed.

This reveals the next coupon to remind you when the next service is due.

After each service, check the service has been validated by the Service Outlet and, where applicable, the Authorised Service Outlet's stamp and signature is on the coupon stub.

This is important as it not only assists in the determination of GMSV Warranty claims but enhances the value of the vehicle when selling.

Additional Service Requirements

If you are driving your vehicle outside of the normal driving conditions, you may need to conduct additional servicing. Criteria for these additional services can be found in the Maintenance Schedule. Additional service coupons can be found further on in this Supplement.

As a guide, if you operate your vehicle continually for a period of one month or 1,000 km under any of the conditions listed, then additional services are recommended.

If you consider that further servicing may be required, consult your Dealer.

Your GMSV Dealer

When it comes to service, remember that your GMSV Dealer has the trained personnel and specialised equipment to correctly service your vehicle. Your GMSV Dealer invites you to return for all your service needs both during and after the GMSV Warranty period.

The safety, economy, emission control, performance and reliability of your vehicle cannot be assured unless regular maintenance is performed, preferably by factory-trained technicians at GMSV Dealers.

GMSV Warranty and Service

Subject to your non-excludable statutory rights, all maintenance services listed in this Supplement, and replacement of service items, are the responsibility of the owner and as such are NOT considered under the provisions of the GMSV Warranty to be rectified of defective material and workmanship.

Items such as wheel alignment or any other items not listed in the Maintenance Schedule which may require servicing due to fair wear and tear are carried out at the Customer's cost.

Damage caused by failure to have proper maintenance services carried out in accordance with GMSV specifications may impact your GMSV Warranty.

As a result, it is strongly recommended that such services be carried out by a GMSV Dealer or Authorised Service Outlet and that you read the GMSV Warranty section previously in this Supplement, so that you are aware of the GMSV Warranty exclusions.

Service Charges

Service Inclusions

Regular servicing includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Maintenance Repairs and Replacements

The owner is charged for the repair or replacement of any part found unserviceable during a service inspection and not covered by Warranty.

Where any deficiencies are noted, such items should be reported to the owner / operator and the additional work quoted and authorised.

Additives Not Recommended

Your GMSV is engineered to perform at its optimum using GMSV recommended lubricants and fluids. The use of supplemental additives is not recommended as their use not only increases operating costs, but may indeed be harmful to your vehicle.

Additional Service Charges

If any additional service or maintenance work is required, the authorised GMSV dealer will discuss any additional costs with the customer prior to performing any such additional work.

- Engine oil and filter..... add 0.5 hour
- Engine coolant add 1.0 hour
- Low temperature cooling circuit coolant add 1.0 hour
- Engine air filter add 0.3 hour
- Fuel filter add 0.3 hour
- Automatic transmission fluid and filter..... add 0.7 hour
- Transfer case fluid..... add 0.3 hour
- Brake fluid add 1.0 hour
- Tyres are rotated add 0.2 hour
- Tyres are rotated and balanced add 0.7 hour
- Passenger compartment air filter (pollen filter).. add 0.2 hour

Maintenance Schedule

Years or x1000 km (whichever occurs first)

Years	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Km	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180

Under bonnet

Engine oil *1	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Engine oil filter *1	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Reset engine oil life system	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Drive belts										○	○	○	○	○	
Cooling systems	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Engine coolant *2					●					●					●
Low temperature cooling circuit coolant *2					●					●					●
Brake fluid *3	○	○	○	●	○	○	○	●	○	○	○	●	○	○	○
Power brake unit and hoses	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Engine air filter *4, *5	○	○	○	●	○	○	○	●	○	○	○	●	○	○	○
Reset engine air filter life system	Perform whenever engine air filter is replaced														
Batteries and terminals	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○

Under vehicle

Brake lines, hoses and connections	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Front and rear disc brakes *6	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Fuel lines and hoses	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Drain fuel filter	○		○		○		○		○		○		○		○
Fuel filter *7, *8		●		●		●		●		●		●		●	
Reset fuel filter life system	Perform whenever fuel filter is replaced														
Power steering operation and steering linkages	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Automatic transmission fluid and filter *9												●			
Differential oil	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Transfer case fluid *10	○	○	○	○	○	●	○	○	○	○	○	●	○	○	○

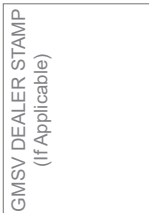
Maintenance Schedule

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74 Service and Warranty

- Replace
 - ▲ Tighten
 - Inspect: Inspect and adjust, rotate, drain, lubricate, reset or clean as required. If repair or replacement is necessary, additional charges may apply.
- *1 If a Change Engine Oil Soon message is displayed, change the engine oil and oil filter within the next 1,000 km. Reset the engine oil life system in the DIC.
- *2 Replace engine and low temperature cooling circuit coolant at 5 years or 240,000 km whichever occurs first.
- *3 Caravan or trailer towing, replace brake fluid every 1 year.
- *4 If a Replace Engine Air Filter message is displayed, replace the engine air filter as instructed. Reset the Engine Air Filter Life system in the DIC.
- *5 Includes cleaning the bonnet intake duct.
- *6 If a Replace Brake Pad message is displayed, replace the brake pads as instructed. Always replace brake pads as a complete axle set. Reset the brake pad life system in the DIC.
- *7 Replace the fuel filter at 2 years or 36,000 km whichever occurs first.
- *8 If a Change Fuel Filter message is displayed, replace the fuel filter as instructed. Reset the Fuel Filter Life system in the DIC.
- *9 If the vehicle is operated under any of the following conditions, change the automatic transmission fluid and filter every 72,000 km.
- A Extended periods of idling or low speed operation.
 - B Extended heavy load, high speed operation in outside temperatures above 35°C.
 - C Driving for long period in cold temperatures or driving regularly for short distances only.
 - D Caravan or trailer towing.
- *10 If the vehicle is operated in very dusty or sandy, muddy or wet areas, replace the transfer case fluid every 36,000 km.
- *11 Your GMSV Dealer will assess the wear on your tyres and rotate depending upon their specification and current serviceability.
- *12 If fitted, check the bullbar and towbar attaching bolts are tightened to the correct specification and inspect the chassis frame end plates and associated welds.
- *13 If the vehicle is operated in very dusty or sandy areas, inspect the passenger compartment air filter (pollen filter) every year. Replace as required.
- *14 Lubricate the vertical side door window channel weatherstrips using GM silicone spray or equivalent. Operate the window several times to ensure smooth operation.

This vehicle has been thoroughly checked in accordance with the complimentary service.



Dealer
Service Manager's signature
Date of service Odometer

COMPLIMENTARY INSPECTION COUPON

At 1 month

This coupon should not be removed until the vehicle is presented for service.

Owner's name

Mr Mrs Miss Other

Address

Town

State

Postcode

Registration

Engine No

ISOVIN

Model

Selling Dealer's stamp and signature

Date of acquisition

This vehicle has been thoroughly checked in accordance with the schedule on the reverse side of this coupon.

Servicing Dealer's stamp and signature

Servicing Dealer

Town

State

Owner's signature

This inspection is provided free of charge.

Under bonnet**Inspect:**

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Batteries and terminals

Under vehicle**Inspect:**

- ☐ Brake lines, hoses and connections
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Interior / Exterior**Lubricate:**

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

GMSV DEALER STAMP
 (If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

1 year or 12,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Service time: 1.2 hours

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *: If engine air filter is replaced, reset engine air filter life system

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Continued...

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Lubricate:**

- ☐ Bonnet & door strikers and door hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

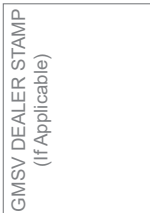
Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 2 year / 24,000 km service.



Service Provider
Date of service Odometer
Additional items performed
Signed

SERVICE COUPON

2 years or 24,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*1
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *1: If engine air filter is replaced, reset engine air filter life system

Service time: 1.6 hours

Under vehicle

Replace:

- ☐ Fuel filter

Rotate:

- ☐ Wheels

Tighten:

- ☐ Check and tighten bolts and nuts on chassis and body

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*2
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots

Continued...

- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Reset:

- ☐ Fuel filter life system
- ☐ *2: If brake pads are replaced, reset brake pad life system

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

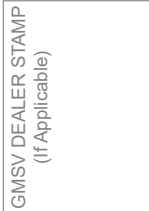
Interior / Exterior**Lubricate:**

- ☐ Bonnet & door strikers and door hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

This vehicle has been thoroughly checked in accordance with the 3 year / 36,000 km service.



Service Provider
Date of service Odometer
Additional items performed
Signed

SERVICE COUPON

3 years or 36,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *¹: If engine air filter is replaced, reset engine air filter life system

Service time: 1.4 hours

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Continued...

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Replace:**

- ☐ **Passenger compartment air filter (pollen filter)**

Lubricate:

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

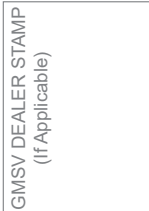
Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 4 year / 48,000 km service.



Service Provider
Date of service Odometer
Additional items performed
Signed

SERVICE COUPON

4 years or 48,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter
- ☐ Brake fluid
- ☐ Engine air filter

Inspect:

- ☐ Cooling systems
- ☐ Power brake unit and hoses
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ Engine air filter life system

Service time: 2.9 hours

Under vehicle

Replace:

- ☐ Fuel filter

Rotate:

- ☐ Wheels

Tighten:

- ☐ Check and tighten bolts and nuts on chassis and body

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)

Continued...

- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Reset:

- ☐ Fuel filter life system
- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Lubricate:**

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 5 year / 60,000 km service.

GMSV DEALER STAMP
(If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

5 years or 60,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter
- ☐ Engine coolant
- ☐ Low temperature cooling circuit coolant

Inspect:

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *¹: If engine air filter is replaced, reset engine air filter life system

Service time: 3.2 hours

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Continued...

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Lubricate:**

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

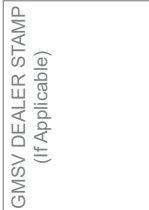
Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 6 year / 72,000 km service.



Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

6 years or 72,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *¹: If engine air filter is replaced, reset engine air filter life system

Service time: 2.1 hours

Under vehicle

Replace:

- ☐ Fuel filter
- ☐ Transfer case fluid

Rotate:

- ☐ Wheels

Tighten:

- ☐ Check and tighten bolts and nuts on chassis and body

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)

Continued...

☐ Exhaust system and heat shields

☐ Oil pan shield

Reset:

☐ Fuel filter life system

☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Replace:**

☐ Passenger compartment air filter (pollen filter)

Lubricate:

☐ Bonnet, tailgate and door latches, strikers and hinges

☐ Side door window channel weatherstrips

Inspect:

☐ Park brake operation

☐ Horn, lights, washers and wipers

☐ Diesel exhaust fluid (AdBlue) level in the DIC

☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation

☐ Key transmitter range

Road test**Inspect:**

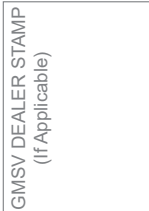
☐ Air conditioner performance

☐ Cruise control operation

Check:

☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 7 year / 84,000 km service.



Service Provider
Date of service Odometer
Additional items performed
Signed

SERVICE COUPON

7 years or 84,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *¹: If engine air filter is replaced, reset engine air filter life system

Service time: 1.2 hours

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Tighten:

- ☐ Check and tighten bullbar and towbar attaching bolts and inspect chassis

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)

Continued...

- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Lubricate:**

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 8 year / 96,000 km service.

GMSV DEALER STAMP
(If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

8 years or 96,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter
- ☐ Brake fluid
- ☐ Engine air filter

Inspect:

- ☐ Cooling systems
- ☐ Power brake unit and hoses
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ Engine air filter life system

Service time: 2.9 hours

Under vehicle

Replace:

- ☐ Fuel filter

Rotate:

- ☐ Wheels

Tighten:

- ☐ Check and tighten bolts and nuts on chassis and body

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)

Continued...

☐ Exhaust system and heat shields

☐ Oil pan shield

Reset:

☐ Fuel filter life system

☐ *2: If brake pads are replaced, reset brake pad life system

Road test

Inspect:

☐ Air conditioner performance

☐ Cruise control operation

Check:

☐ Outstanding rework actions are complete

Interior / Exterior

Lubricate:

☐ Bonnet, tailgate and door latches, strikers and hinges

☐ Side door window channel weatherstrips

Inspect:

☐ Park brake operation

☐ Horn, lights, washers and wipers

☐ Diesel exhaust fluid (AdBlue) level in the DIC

☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation

☐ Key transmitter range

This vehicle has been thoroughly checked in accordance with the 9 year / 108,000 km service.

GMSV DEALER STAMP
(If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

9 years or 108,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*1
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *1: If engine air filter is replaced, reset engine air filter life system

Service time: 1.5 hours

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*2
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Continued...

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Replace:**

- ☐ **Passenger compartment air filter (pollen filter)**

Lubricate:

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 10 year / 120,000 km service.

GMSV DEALER STAMP
(if Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

10 years or 120,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter
- ☐ Engine coolant
- ☐ Low temperature cooling circuit coolant

Inspect:

- ☐ Drive belts
- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *¹: If engine air filter is replaced, reset engine air filter life system

Service time: 3.7 hours

Under vehicle

Replace:

- ☐ Fuel filter

Rotate:

- ☐ Wheels

Tighten:

- ☐ Check and tighten bolts and nuts on chassis and body

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)

Continued...

☐ Exhaust system and heat shields

☐ Oil pan shield

Reset:

☐ Fuel filter life system

☐ *2: If brake pads are replaced, reset brake pad life system

Road test

Inspect:

☐ Air conditioner performance

☐ Cruise control operation

Check:

☐ Outstanding rework actions are complete

Interior / Exterior

Lubricate:

☐ Bonnet, tailgate and door latches, strikers and hinges

☐ Side door window channel weatherstrips

Inspect:

☐ Park brake operation

☐ Horn, lights, washers and wipers

☐ Diesel exhaust fluid (AdBlue) level in the DIC

☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation

☐ Key transmitter range

This vehicle has been thoroughly checked in accordance with the 11 year / 132,000 km service.

GMSV DEALER STAMP
(If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

11 years or 132,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Drive belts
- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *¹: If engine air filter is replaced, reset engine air filter life system

Service time: 1.3 hours

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Continued...

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Lubricate:**

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 12 year / 144,000 km service.

GMSV DEALER STAMP
(if Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

12 years or 144,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter
- ☐ Brake fluid
- ☐ Engine air filter

Inspect:

- ☐ Drive belts
- ☐ Cooling systems
- ☐ Power brake unit and hoses
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ Engine air filter life system

Service time: 4.2 hours

Under vehicle

Replace:

- ☐ Fuel filter
- ☐ Automatic transmission fluid and filter
- ☐ Transfer case fluid

Rotate:

- ☐ Wheels

Tighten:

- ☐ Check and tighten bolts and nuts on chassis and body

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots

Continued...

- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Reset:

- ☐ Fuel filter life system
- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Replace:**

- ☐ **Passenger compartment air filter (pollen filter)**

Lubricate:

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC

- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 13 year / 156,000 km service.

GMSV DEALER STAMP
(If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

13 years or 156,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Drive belts
- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*1
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *1: If engine air filter is replaced, reset engine air filter life system

Service time: 1.3 hours

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*2
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Continued...

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Lubricate:**

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 14 year / 168,000 km service.

GMSV DEALER STAMP
(If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

14 years or 168,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter

Inspect:

- ☐ Drive belts
- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*¹
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *¹: If engine air filter is replaced, reset engine air filter life system

Service time: 1.7 hours

Under vehicle

Replace:

- ☐ Fuel filter

Rotate:

- ☐ Wheels

Tighten:

- ☐ Check and tighten bolts and nuts on chassis and body
- ☐ Check and tighten bullbar and towbar attaching bolts and inspect chassis

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*²
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing

Continued...

- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Reset:

- ☐ Fuel filter life system
- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Lubricate:**

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC

- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

This vehicle has been thoroughly checked in accordance with the 15 year / 180,000 km service.

GMSV DEALER STAMP
(If Applicable)

Service Provider

Date of service Odometer

Additional items performed

Signed

SERVICE COUPON

15 years or 180,000 kms

(whichever occurs first)

Includes all items listed in the standard maintenance schedule for normal operating conditions, as specified on the service coupon, including parts, labour, fluids and all applicable workshop charges.

Under bonnet

Replace:

- ☐ Engine oil
- ☐ Engine oil filter
- ☐ Engine coolant
- ☐ Low temperature cooling circuit coolant

Inspect:

- ☐ Drive belts
- ☐ Cooling systems
- ☐ Brake fluid
- ☐ Power brake unit and hoses
- ☐ Engine air filter*1
- ☐ Batteries and terminals

Reset:

- ☐ Engine oil life system
- ☐ *1: If engine air filter is replaced, reset engine air filter life system

Service time: 3.5 hours

Under vehicle

Rotate:

- ☐ Wheels

Drain:

- ☐ Fuel filter

Inspect:

- ☐ Brake lines, hoses and connections
- ☐ Front and rear disc brakes*2
- ☐ Fuel lines and hoses
- ☐ Power steering operation and steering linkages
- ☐ Differential oil
- ☐ Transfer case fluid
- ☐ Front and rear suspension
- ☐ Front wheel hub/bearing
- ☐ Driveshaft dust boots
- ☐ Tyre condition and inflation pressure (inc spare)
- ☐ Exhaust system and heat shields
- ☐ Oil pan shield

Continued...

Reset:

- ☐ *2: If brake pads are replaced, reset brake pad life system

Interior / Exterior**Replace:**

- ☐ **Passenger compartment air filter (pollen filter)**

Lubricate:

- ☐ Bonnet, tailgate and door latches, strikers and hinges
- ☐ Side door window channel weatherstrips

Inspect:

- ☐ Park brake operation
- ☐ Horn, lights, washers and wipers
- ☐ Diesel exhaust fluid (AdBlue) level in the DIC
- ☐ Seatbelt, webbing condition, buckle operation and retractor mechanism operation
- ☐ Key transmitter range

Road test**Inspect:**

- ☐ Air conditioner performance
- ☐ Cruise control operation

Check:

- ☐ Outstanding rework actions are complete

Additional Service Coupons

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Customer Information

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Owner Assistance 111

Customer Information

Roadside Assistance

Your vehicle may be covered by GMSV roadside assistance.

If help is required, call:

Australia:

1800 00 GMSV (4678)

New Zealand:

0800 GMSV00 (467800)

For details of the GMSV roadside assistance refer to the Owner's section at:

www.gmspecialtyvehicles.com

Owner Assistance

At GMSV, we want you to be completely satisfied with your ownership experience. This applies to your vehicle and any GMSV representative you may deal with.

Refer below for two options for seeking assistance with your query.

GMSV Dealerships

GMSV encourages you to seek assistance from your GMSV Dealership. Each GMSV Dealership is equipped to manage any sales, servicing, parts or technical query.

If you wish to escalate a query to a higher level of staff, further options are available to you.

As a first step, GMSV suggests you discuss any concern with the relevant Department Manager, Sales Manager or Service Manager.

Alternatively, the Dealership General Manager or Dealer Principal will also be happy to assist you.

GMSV Customer Care

Should you wish to speak to a GMSV representative, you are welcome to contact GMSV Customer Care.

Refer below for operating hours and various methods of communication.

Australia

Operating Hours:

Weekdays 8am – 5.30pm AEST
(except National and Victorian
public holidays)

Toll Free Phone:

1800 00 GMSV (4678)

Email:

gmsvcare.au@gm.com

New Zealand

Operating Hours:

Weekdays 10am – 7.30pm NZST
(except National and Victorian
public holidays)

Toll Free Phone:

0800 GMSV00 (467800)

Email:

gmsvcare.nz@gm.com

OnStar

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OnStar Overview

OnStar is an in-vehicle system that can connect to an OnStar advisor for various services.

This feature is not available in Australia and New Zealand and is therefore not functional in the vehicle.

While buttons such as those in the overhead console and some infotainment menu items may be present, the features are not operational.

Connected Services

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Connected Services Overview

Connected services is an in-vehicle system that can connect to the OnStar system for various services.

This feature is not available in Australia and New Zealand and is therefore not functional in the vehicle.

While buttons such as those in the overhead console and some infotainment menu items may be present, the features are not operational.

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